

# Muhammad Aqeel

 Al Quaz #1, Dubai

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## Objective

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To pursue a challenging career involving technical, analytical, and interpersonal skills to give an outstanding Performance to the organization with at most dedication and commitment to the mission, the vision of the team, and the organization.

## Education

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### **Shaheen College, Lahore**

Intermediate

## Experience

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### **Picker**

*Nesto Hyper Mart, Dubai*

- Take picking orders from supervisors and attempt to find products in warehouses.
- Checking the product to ensure that it is in proper working condition and is not damaged.
- Isolating damaged items to a predefined marked area and report it to supervisors.
- Ensuring that the quantity specified is picked by counting it several times before taking it to the packing pallet.
- Picker 1 years experience in abu dhabi Elgrocer by smiles

### **Cashier**

*Nesto Hyper Mart, Dubai*

- Completed customer transactions on the cash register.
- Reconciled cash register drawers at the end of the shift.
- Provided excellent service to customers by promptly attending to their shopping needs, answering inquiries and resolving complaints.
- Maintained cleanliness in the store premises and ensured that proper sanitation is observed.
- Placed signage outside the store to attract customers during sale and discounts.
- Checked markdown prices and arranged merchandise on sale on the shelves.
- Asked for customer's identification for credit card transactions.

### **Customer Support Representative**

*Apex Taxi Service*

- Communicating with dispatch staff to arrange for taxis to be dispatched immediately or at a specified time
- Tracking taxi activity to ensure that vehicles are dispatched in accordance with local laws and regulations
- Greeting callers, answering questions about routes, rates, or fares, and booking rides over the phone
- Providing information to drivers about their next pick up and drop off locations

## Certifications

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- Customer Service Fundamentals
- Browsing Expert
- Graphic Designing

## Additional

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*Software Skills:* MS Office (Excel, PowerPoint, Word)

*Language Skills:* English, Urdu, Punjabi

*Interests:* Cricket, Football, Travelling