

OBJECTIVE

I am a positive energetic and enthusiastic individual with good communication skills who enjoys variety of challenges and being an active team member

EDUCATION

- · B.Com University of Sindh
- HSC part I and II Ghulam Hussain Hidayatullah College Hyderabad
- SSC I and II New Banat Higher secondary school Hyderabad

SKILLS

- Working on Oracle
- Working on Peachtree

DIPLOMAS

- 6 months certificate course of English works scholarship from US general Consulate Karachi
- 3 Years diploma (DAE) in Electrical from SBTE Karachi
- 6 months certification MS OFFICE fro

LANGUAGE

- ENGLISH
- URDU

ACTIVITIES

Writing
 Volunteering
 Learning new languages
 Blogging
 Social media marketing
 Sports
 Traveling
 Reading

REFERENCE

• Will be furnished on demand

SYED ARHAM ALI

Country of Stay: UAE

+971565799547

■ asyedarham@gmail.com PERSONAL INFORMATION: Passport No.: GYS174021 Date of Birth: OCT 14, 1998 Marital Status: Unmarried Nationality: Pakistani Gender: Male

Religion: Islam EXPERIENCE

- ✓ TELENOR (TELECOMMUNICATION COMPANY):
- ✓ Accountant (Oct-19 currently working)
- o Responsibilities:
- o Managing accounts & tax returns
- o Managing payrolls
- o Controlling income & expenditures
- o Preparing financial report & budget
- o Handle monthly, quarterly & annual closings
- o Reconcile accounts payable & receivable
- o Ensure timely bank payments

✓ TELENOR (TELECOMMUNICATION COMPANY):

- Sr. Customer Relation officer (Aug 18-19September)
- o Responsibilities:
- o Analyzing customer complaint
- o Developing corrective strategies
- o creating and implementing customer retention campaigns
- o Training the service staff
- o Perform cost-benefit analysis for prospective customers and advise on appropriate purchase options

✓ BILAL FOOD PRODUCTS PVT LTD:

Team Leader (Sep 17 - Jul 18)

- o Responsibilities:
- o Responsible for overseeing all activities within a team
- o Monitoring team performance & report to management
- o Make sure to achieve monthly target
- o Delegate tasks & set orders deadline
- o Communicate with team about their performance

✓ RAINBOW HIGH TECH ENGINEERING COMPANYLTD.: Quality Auditor (Nov 16 - Aug 17)

- o Responsibilities:
- o Identifying testing parameters for products
- o Assigning team members to quality audits
- o Documenting defects & recommendations forimprovement
- o Preparing & presenting quality audit reports to senior management