



## ARYAN TAMANG

### CONTACT

📍 Abhu-Dhabi United Arab Emirates

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📅 07/01/1997

👤  
Marital status-married  
Religion-Buddhist  
passport no-07359498  
Date of issue-15 May 2014  
Date of expiry-14 May 2024  
Visa status-Employment visa

### LANGUAGE

- ✓ 1.English
- 2.Arabic
- 3.Hindi
- 4.Nepali

### OBJECTIVE

A Highly motivated and friendly personality Looking for a responsible position to gain practical experience using my personal interpersonal skills to achieve goals of a company that focuses on customer satisfaction and customer experience.

### SKILLS

- 1.Food hygiene
- 2.Quality control
- 3.Safety regulations
- 4.Customer Service skills
- 5.Order Management
- 6.Apply fifo system
- 7.Sense of organisation
- 8.Highly organised with strong multitasking skills.
- 9.Cooperation and understanding Between customers, senior staffs and whole management team.
- 10.high attention to details.

### EDUCATION

📍 **Sagarmatha English Boarding School**  
High School/intermediate  
3.0GPA

2072 B.s

### PERSONAL SKILLS

- 1.Diploma in computer hardware and networking.
- 2.Proficiency in Ms word,Excel and PowerPoint
- 3.Written and Verbal communication skills
- 4.Ability to multitask in a fast paced environment.
- 5.Highly skilled and well organised om providing customer service order and Cashier management.
- 6.Diligence and Dedication to work
- 7.Ability of understanding different kinds of people and customers.
- 8.A friendly,cheerful and polite attitude.
- 9.A strong passion to ensure customer satisfaction.
- 10.Ability to work under any pressure.
- 11.Dependability.
- 12.Interpersonal management,Transferable skills.

### EXPERIENCE



**Start Date 27/12/2016 -**  
**End Date 05/11/2020**

**Majid All Futtaim Careefour hypermarket 5 years in fresh food fishery section**

**2.Mcdonalds (United Arab Emirates )**

Supervisor / sales assistant /customer service crew/trainer.

#### Fish Preparation

- Wrap, weigh, label and price cuts of fish
- Prepare and place fish cuts and products in display counter as well as selling area as per the defined guidelines and as per the promotions & offers.

#### Customer Service

- Assist customers in their product inquiries in a professional and timely manner, and provide excellent customer service at all time
  - Promote add on sales and maintain an awareness of all promotions and advertisements.
  - Ensuring all the company policies and procedures are a hered to including following all health and safety guidelines.
- Operating Standards and Hygiene Control**
- Follow and comply with all applicable health and sanitation procedures and adhering to safe work practices
  - Operate and sanitize all equipment in a safe and proper manner.
  - Maintain hygiene standards and ensure that own work area, including the freezers and chillers are kept clean and waste is disposed of in the correct manner.
  - Received the high quality fish products from suppliers by checking the temperature and apply all the basic food hygiene practices with supplier and customers.

#### Stock Control

- Well knowledge about waste and damaged products.
- Maintaining all the near expires sea food and fish products to keep it in promotions and offers.
- Apply the basic food hygiene training as well as FIFO system as well proper inventory control and product rotation to maximize product freshness and availability, while minimizing waste. to provide excellent customer service.



### EMPLOYMENT HISTORY

- 1.Successfully completed Basic Food Hygiene Training Conducted by TUV Middle East.( dubai )
- 2.Already Worked Before in Majid All Futtaim (Careefour hypermarket)as a supervisor at fishery section from 27/Dec/2016 to 05/11/2020.
- 3.Had an Experienced About 5 years In Basic Food Hygiene Training And customer service.
- 4.Working as a service crew in McDONALDS at ( United Arab Emirates )

### STRENGTHS

- 1.Ability to work in a team.
- 2.Leadership Qualities.
- 3.Quick Learner.
- 4.Self confidence.
- 5.Work under any kinds of pressure.
- 6.Accepting challenges
- 7.Positive Attitude and Hard working.

### DECLARATION

I hereby declare that all the details mentioned above are in accordance with the truth and fact as per my knowledge and I hold the responsibility for the correctness of the above mentioned particulars.