

## CONTACT

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- DUBAI PRODUCTION CITY, UAE

# PERSONAL INFO

Nationality: Nepal Gender: Female Marital Status: Single

# **EDUCATION**

HIGHER SCONDARY

CERTIFICATE AS A CASHIER IN

NEPAL

### **SKILLS**

- Cash Handling & POS System Operation
- Customer Service & Conflict Resolution
- Speed & Accuracy in Transactions
- Product Knowledge & Upselling
- Basic Math & Financial Accountability
- Teamwork & Communication
- Multitasking in High-Pressure Environments
- Upselling & Promotional Sales
- Fast-Paced Food Service
   Environment

### LANGUAGES

- English (Fluent)
- Hindi (Fluent)
- Nepali (Native)

# **ASMITA SHRESTHA**

# **CASHIER**

#### **PROFILE**

Highly motivated and customer-focused individual with 3 years of experience as a Cashier. Skilled in handling cash transactions, operating POS systems, and providing excellent customer service. Strong attention to detail, accuracy in financial handling, and ability to work efficiently in a fast-paced environment. Adept at resolving customer inquiries, maintaining a clean checkout area, and promoting store loyalty programs.

## WORK EXPERIENCE

# PIZZA HUT (AMERICANA RESTAURANTS INTERNATIONAL) CASHIER 10/2023 - PRESENT

- Processed customer orders efficiently using Pizza Hut's POS system.
- Assisted customers with menu selections, special offers, and promotions.
- Resolved order discrepancies and customer complaints professionally.
- Upsold combo meals, desserts, and beverages to increase sales.
- Collaborated with kitchen staff to ensure timely order fulfillment.
- Balanced cash register at the end of each shift with zero discrepancies.

# BHAT-BHATENI SUPERMARKET - NEPAL CASHIER

2021 - 2023

- Scan goods and ensure pricing is accurate.
- Handled cash, credit/debit card, and mobile payments with 100% accuracy
- Assisted customers with product inquiries, pricing, and promotions.
- Maintained a clean and organized counter area, including condiment stations.
- Balanced cash drawer at the end of each shift with zero discrepancies.
- Promoted store loyalty programs and upselling products.
- · Resolved customer complaints professionally and efficiently.
- Collaborated with team members to ensure smooth store operations.

### **DECLARATION**

I hereby declare that all the information provided in this CV is true and accurate to the best of my knowledge.