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<u>Present Address</u> Al Karama, Dubai, UAE

EDUCATION

 Bachelor in Travel and Tourism Management: CGPA 3.27
 Public Youth Campus, Kathmandu.

Sept 2012 - Aug 2015

+2 (11&12) Business: 50.20%
 Emerald Academy H.S.S
 August 2010- July 2012

• SLC: 60.88% (First Division) Emerald Academy H.S.S

PERSONAL DETAIL

Date of Birth : 02-10-1995
Nationality : Nepal
Marital Status : Married
Passport No : 11348632
Visa Status : Employment

LANGUAGES

- English
- Hindi
- Nepalese

BISHAL NEUPANE SALES / MARKETING

CAREER OBJECTIVE

I want to contribute to a dynamic growing organization in a challenging environment and to explore my skills, education, capabilities, hard work and experience to grow with the organization and achieve goal of the company as well as mine in a targeted time frame.

WORK EXPERIENCE

A. NESTO HYPERMARKET

SALES (Roastery): 2023 to till date

- Ensure high levels of customer satisfaction through excellent sales service.
- Maintain outstanding store condition.
- Maintain a fully stocked store.
- Ascertain customers needs and wants.
- Recommend and display items that match customer needs.
- Welcome and greet customers.
- Manage POS processes.
- Actively involved in the receiving of new shipments.
- Keep up-to-date with product information.
- Accurately describe product features and benefits.
- Follow all company policies and procedures.

B. DHAULAGIRI HOTEL AND ROOF TOP RESTAURANT

HOTEL SUPERVISOR: 7th MAY, 2017 - 12th DEC, 2018

- Complete all paper work and duties before leaving.
- Assist in other areas of the hotel as needed.
- Develops and maintain a file of guest preferences.
- Monitors restaurant activities by actively participating in the service.
- Demonstrates through knowledge and ability in execution of the service steps.
- Senses guest needs and quickly responds to maximum satisfaction.
- Coordinates resources for special events.
- Understands methods of preparation and preparation of all foods served.

TRAINING AND SKILLS

- MS Office (Word, Excel, Power Point)
- Hardware, Software and Networking.
- Operating System.
- Data Entry.

DECLARATION

I hereby declare that the above statements are true and current as best of my knowledge and belief, I hope that above written will suit to your requirement.

BISHAL NEUPANE