

Curriculum Vitae



Personal information

BROWNELL ENGONWIE CHIRK

Date of birth: 22/02/1997

Nationality: Cameroon

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Visa status: Employment Visa

Email: brownel49@gmail.com

Position|: CUSTOMER SERVICE/SALES

PERSONAL PROFILE

Enthusiastic, committed, friendly, outgoing and result-driven professional looking for a customer service/ sales position in a reputed company, using strong communication, organizational skills, and experience in this field to co-ordinate smooth operations towards achieving organizational goals..

Strengths & Skills

- Exhibits excellent knowledge of Customer Service.
- Strong time management skills and proven history of workplace punctuality.
- Attention to detail and meticulous use of proper safety procedures.
- Experience with a variety of cleaning products and tools.
- Good interpersonal and communication skills.
- Self-directed and motivated.
- Excellent verbal and written communication skills in English and French.
- Dedicated and careful; high level of accuracy and attention to detail.
- Friendly, polite and helpful.

Work Experience

LETSVAPE ELECTRONIC CIGARETTE & ACCESSORIES

(DUBAI, UAE)

(SALES ASSOCIATE) 2023

Duties:

- Collaborate with stock team to process shipment for sales and deliveries
- Assist customers with finding products that best matches their need
- Answer customers questions regarding features and benefits of vape products
- Reset sales floor/shelf to visual standard at the end of sales shift/day
- Process customers transaction by using point of sales software
- Closing sales and adding additional items through the use of various sales techniques

CHEZ MICHEAL (UAE, DUBAI)

(GUEST RELATION) 2019 - 2020

Duties:

- Provide the perfect service experience for every Guest
- Ensure the Guest feels important and welcome.
- Adhere to timing standards for products and services
- Look for ways to consolidate service and increase customer flow.
- Serve the Guest in an accommodating manner
- Great knowledge on all products/items available.
- Apply positive suggestive sales approach to guide Guests

Educational Qualification

- Advanced level certificate

Language spoken

English and French

References

References can be supplied on request.