

CONTACT



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SKILLS



Customer service

Teamwork

Communication

& Active

listening

Cash handlling & Cashiering

POS knowledge

Basic math & Computer skill

Sales skill

REFERENCE



Prashan Madusanka Taj Samudra Hotel Waiter

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NUWAN CHATHURANGA

Sales Cashier

CAREER OBJECTIVE



A highly motivated and customer-oriented waiter and retail Cashier with experience in maintaining excellent customer service standards, handling cash register operations, and safeguarding company assets. Possesses excellent verbal and written communication skills, good math skills, housekeeping and dishwashing skill and problem-solving skills. Committed to maintaining an upbeat attitude and providing exceptional service to customers.

EXPERIENCE



Sales Cashier

Nesto Hypermarket LLC / Dubai / United Arab Emirates / June 2023 - Jan 2024

* Greeting Customers And Offering Assistance. * Answering Questions And Addressing Concerns. * Informing Customers About Sales, Promotions And Policies. * Recommending Products Or Merchandise To Help Customers

Cashier/Waiter

KFC Restaurant / Colombo Airport / Sri Lanka / Feb 2020 - May 2023

Processing Sales Transactions And Taking Payments.
Calculating The Cost Of Products Or Services And Returning Change For Cash Transactions
Answering Customer Questions About Products Or Services.
Knowledge Of Retail Items, Food Menu And Beverage Items And Their Ingredients.
Maintains A Clean And Organized Workspace.

LANGUAGES



English Hindi Sinhala

AWARDS



Most operated transactions KFC restaurant 2022

December

Awarded as the employee who handled the highest number of transactions of the year of 2022 at Airport restaurant.

Counter Cashier

Cargills Food City / Colombo / Sri Lanka / July 2017 - Dec 2019

• Scanning Goods And Ensure Pricing Is Accurate And Bagging The Scanned Item. • Collecting Payments Whether In Cash Or Credit. • Issuing Receipts, Refunds, Change Or Tickets And Redeem Stamps And Coupons. • Maintaining Clean And Tidy Checkout Areas. • Resolve Customer Complaints, Guide Them And Provide Relevant Information.

EDUCATION



DIPLOMA - Accounting & Cash Handling 80 %

Vocational Trainig Authority / Colombo / Sri Lanka / 2018 - 2018

HIGH SCHOOL ADVANCED LEVEL CERTIFICATE -Economics & ICT 90 %

Koulara National College / Ebmilipitiya / Sri Lanka / 2014 - 2016

DECLARATION

All the facts stated above are correct to the best of my knowledge.