



Musaab Omer Abdalla Omer

Dubai

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Objective

answer customer questions quickly and effectively, resolve issues with empathy and care, document pain points to share with internal teams, nurture relationships, and improve brand credibility.182023/05/

Experience

- **Carrefour** 2020 - 2021
Customer service
the support you offer your customers – both before and after they buy and use your products or services – that helps them have an easy and enjoyable experience with you.
- **Al-Khayyat Investment Group** 2021 - 2023
Customer service

Education

- **Kordofan University** 2018
Computer science
Very good

Skills

- Empathy.
- Adaptability.
- Ability to Use Positive Language.
- Clear Communication Skills.
- Self-Control.
- Taking Responsibility.

Languages

- Arabic
- English

Personal Details

- Date of Birth : 17/2/1996
- Marital Status : Single
- Nationality : Sudan
- Religion : Muslim
- Gender : Male
- Place : Dubai