



SYED MOHD YUNUS ZAIDI

Saqr Bin Mohd City, Ras al Khaimah
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Objective

Dedicated and enthusiastic individual seeking a Salesman position. Eager to leverage strong communication skills, a passion for customer service, and a quick-learning attitude in a dynamic sales environment.

Experience

- Amazon development centre** 2019 - 2021
Customer support associate
- Biba india** 2018 - 2019
Store manager
- THE FASHION STATION** June 2021 - April 2024
SR CUSTOMER SUPPORT ASSOCIATE

Education

- GREENWOOD SR SEC SCHOOL** 2014
HIGH SCHOOL
54%
- MONAD UNIVERSITY** 2017
DIPLOMA IN COMPUTER SCIENCE
60%

Skills

- SALES
- TEAM BUILDING
- FLUENT IN HINDI AND ENGLISH
- STRONG INTERPERSONAL AND COMMUNICATION SKILLS
- PROFICIENT IN COMPUTER SKILLS
- QUICK LEARNER WITH A PROACTIVE APPROACH

Interests

- HOCKEY
- CRICKET

Personal Details

- Date of Birth : 01/07/1999
- Marital Status : single
- Passport : B8159150
- Gender : Male
- Place : Ras al Khaimah

Responsibilities

- 1. Senior Customer Support Associate at Fashion Station:**
- Managed team, provided personalized assistance, developed policies, analyzed feedback.
- 2. Customer Support Associate at Amazon Development Center:**
- Provided frontline support, resolved issues efficiently, collaborated cross-functionally, stayed updated on products and policies.
- 3. Store Manager at Biba Apparel Pvt Ltd:**
- Oversaw operations, managed sales and inventory, recruited and trained staff, optimized displays, collaborated on business planning.