



NAME:
Norah Namiiro.
Sales representative

ADDRESS:
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LANGUAGES:

❖ English

PERSONAL DETAILS:

Date of birth : 29-01-1997
Gender : Female
Region : Christian
Nationality : Ugandan
Marital status : married

Visa Status : Cancelled visa

OBJECTIVE:

As a highly motivated and creative person, my career aspiration is to contribute to the knowledge of my service in the field of g. I have communication skills, which makes me work effectively in an organization.
Knowledge of applicable rules, regulations, policies and customer care service.

PERSONAL SUMMARY:

- ❖ I am polite, passionate, well-spoken and hard working with the experience of gulf working over 1year and above.
- ❖ I am an expert at providing exceptional customer service closing sales and warehousing.
- ❖ Able to engage and speak to customers.
- ❖ Superb people and sales skills.
- ❖ Customer service experience in a retail environment.
- ❖ Knowledge and experience in using computer system.
- ❖ Communicating effectively and professionally.
- ❖ Can work at a sustained pace and produce quality work.

WORK EXPERIENCE:

- ❖ Majid Al Futtaim Hypermarkets L.L.C.- (United Arab Emirates)
Position: Stocker Fmcg 1-year and above.
- ❖ Winner classics - (Kampala Uganda)
Position: Sales associate/Customer services 2-years and above.

DUTIES:

- ❖ Responding quickly and resourcefully to customer request or concerns.
- ❖ Using suggestive selling techniques to increase sales.
- ❖ Giving information to customers about products.
- ❖ Up selling and making recommendation to customers.
- ❖ Serving multiple customers in a short period of time.
- ❖ Carrying out re-merchandising, display and markdowns duties.
- ❖ Receiving store deliveries.
- ❖ Creating and maintaining long -term relationships with regular customers.
- ❖ Assisting in all stores administrative task.
- ❖ Taking care of the customer's needs while following company procedures.
- ❖ Executing marketing and visual merchandising initiatives.
- ❖ Occasionally opening and closing the store.
- ❖ Organizing the display of merchandise.
- ❖ Assisting customers with choices by providing them information about products.
- ❖ Participating in physical inventory counts.
- ❖ Adhering to all stores retail policies and procedures.

EDUCATION QUALIFICATION:

City campus high school UCE 2011 – 2014.
Mirembe college school UACE 2015 – 2016.

DECLARATION:

I hereby declare that the above information is up to my knowledge and I bear the responsibilities for the authority of the same.