

# Mohammad Shaaldien Mohammad Elgasim



Goal-driven banking professional well-versed in managing diverse customer needs with speed and efficiency. Maximizing satisfaction and bank revenue through hands-on service and support, knowledgeable product recommendations and persuasive communication skills.

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☎ (058) 599-0533

📍 Dubai, United Arab Emirates

## WORK HISTORY

July 2008 to Current

### Banker

**Faisal Islamic Bank**, Khartoum , Sudan

- Assisted customers with setting up or closing accounts, completing loan applications, and signing up for new services.
- Evaluated client financial positions and identified most appropriate banking products.
- Monitored account activity and identified suspicious transactions, taking appropriate action to prevent fraud.
- Educated customers on features and benefits of banking products and services.
- Processed wide variety of retail banking transactions for personal and commercial customers.

May 2006 to July 2007

### Accountant

**Yarim International Co. LTD**, Khartoum , Sudan

- Reconciled accounts and reviewed expense data, net worth, and assets.
- Handled day-to-day accounting processes to drive financial accuracy.
- Evaluated and improved financial records to make important business decisions.
- Maintained up-to-date knowledge on professional accounting standards to manage financial recordkeeping.
- Developed financial models to assess and analyze financial performance of clients.

## SKILLS

- Consumer banking
- Business Development
- Teller experience
- Small business operations
- Relationship building
- Operations management
- Customer Relationship Management
- Sales proficiency

## EDUCATION

June 2005

**Bachelor Economic and  
Administrative Sciences**

**Omdurman Alahlia University**,  
Khartoum