



JACKIE NALWEYISO

Dubai

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Objective

Customer-oriented professional with established customer service, merchandising and basic bookkeeping skills to optimally attend to customers and address their concerns.

Experience

- **KANAFANI SWEETS -UAE** 2022 - Till
(CASHIER / WAITRESS)
 - *Collecting payments.
 - *Greeting customers.
 - *Process payments according to company procedure.
 - *Redeem stamps and coupons.
 - *Accepting payments from customers.
 - *Completed and bagged customers.
 - *Maintaining a clean workspace
 - Product knowledge.
 - *Provides pricing information by answering questions.
 - *Store procedures.
 - *Welcome customers entering in grocery store.
- **KITE BEACH CENTRE-UAQ - UAE** 2020 - 2022
(WAITRESS /CASHIER)
 - *Greeted customers entering establishments.
 - *Facilitate customers in a professional manner.
 - *Issue refunds and credits.
 - *Resolve customer complaints.
 - *Answering customer questions.
 - *Assist customers where possible.
 - *Issue receipts for payments received.
 - *Maintain clean and tidy checkout areas
 - Processing returns.
 - *Balancing cash registers.
 - *Keep reports of transactions.
 - *Bagging purchases
 - *Collecting payments.

Education

- **Old Kampala Secondary** 2015
A level certificate
Pass

Skills

- *Excellent attention to detail. *Ability to use micros to patching orders. *Gust services skills. *Desire to help others. *Apostive attitude and taking pride in work.