



# CYPRUS MULIISA

## CUSTOMER SERVICE



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DUBAI, UAE

### Personal Details

DATE OF BIRTH : 05/10/2001

NATIONALITY : UGANDA

GENDER : MALE

CIVIL STATUS : SINGLE

VISA STATUS : visit VISA

### Language

- ENGLISH

### Passport Details

PASSPORT NO. : A00946358

ISSUE DATE : 04/11/2022

EXPIRE DATE : 03/11/2023

### Skills

- DATA ENTRY
- GOOD COMMUNICATION
- PROBLEM SOLVING
- ATTENTION TO DETAILS
- POSITIVE THINKING ABILITY
- SALES EXPERIENCE
- FLEXIBLE AND RELIABLE
- ORGANIZATIONAL SKILLS

### CAREER OBJECTIVES

To excel in position by applying my professional experience and strive towards fulfilling the responsibilities assigned to me. I can perform well in my field, and I assure to uphold your quality standards, policies and procedures. I am hard working person and have the ability to work in a team and ready to cooperate

### Experience

**ORGANIZATON : MALL OF EMIRATES**

**POSITION : CUSTOMER SERVICE / SALES**

**DURATION : 1 YEAR**

**LOCATION : DUBAI, UAE**

**ORGANIZATON : ARAMEX**

**POSITION : WAREHOUSE ASSISTANT**

**DURATION : 2 YEARS**

**LOCATION : DUBAI**

### Duties And Responsibilities

- Greet customers and ascertain their needs
- Respond to customer inquiries and complaints in a timely and professional manner
- Provide product and service information to customers
- Process customer orders and payments
- Resolve customer service issues in a timely and efficient manner

### Education

**HIGH SCHOOL EDUCATION**

### Reference

I hereby certify that the above information is true and correct according to the best of my abilities early awaiting positive response.

**CYPRUS MULIISA**