



ANANDHU S

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DUBAI, UAE 🇦🇪

ABOUT ME

A dedicated and highly motivated professional with a strong desire to thrive in an environment that nurtures personal and professional growth. Eager to apply my skills and knowledge effectively, I am committed to making a meaningful contribution to team success while achieving my individual goals.

SKILLS

- Customer Service
- Communication Skill
- Relationship Management
- Teamwork
- Physical Fitness
- Time Management
- Basic Computer Skills

COMPUTER PROFICIENCY

- MS OFFICE (EXCEL, WORD, PPT)
- PRESENTATION TOOLS
- GOOGLE DRIVE
- CHAT GPT

WORK EXPERIENCE

- **■ CASHIER**
Nandhilath G-Mart PRIVATE LIMITED, INDIA
 - * Greet customers warmly
 - * Operate cash registers, handling cash, credit, and debit transactions accurately.
 - * Scan and bag items efficiently.
 - * Ensure pricing is accurate
 - * Keep the checkout area clean and organized.
 - * Stay informed about current promotions and discounts.
 - * Communicate effectively with other store personnel.
 - * Secure cash and close out the cash register.
- **■ WAREHOUSE ASSISTANT (INTERNATIONAL SPORTS EVENT LOGISTICS)**
GWC GULF WAREHOUSING COMPANY (FIFA WORLD CUP 2022), QATAR
 - * Receive and document incoming goods.
 - * Maintain accurate inventory records.
 - * Assist in picking and packing orders.
 - * Operate material handling equipment safely.
 - * Keep the warehouse clean and organized.
 - * Collaborate with team members for efficient operations.
 - * Report any issues to supervisor promptly.
 - * Adhere to safety and quality standards.
 - * Follow company policies and procedures.
 - * Support special projects as needed.
- **■ RAMP OPERATION AND SERVICE**
DULSCO (DUBAI INTERNATIONAL AIRPORT), UAE
 - * Handle aircraft baggage loading and unloading.
 - * Secure cargo and ensure proper weight distribution.
 - * Operate ground support equipment safely.
 - * Follow strict safety and security protocols.

- * Communicate effectively with team and aircrew.
- * Respond to emergencies and follow procedures.
- * Maintain equipment and report any issues.
- * Adhere to airport regulations and guidelines.
- * Support on-time flight departures.

- **■ SECURITY GUARD**

AI SRAIYA SECURITY SERVICES, QATAR

- * Petrol designated areas to deter unauthorized activities.
- * Monitor surveillance cameras and alarms.
- * Control access to premises and check IDs.
- * Respond to security incidents and emergencies.
- * Conduct regular security checks and inspections.
- * Report any suspicious activities or incidents.
- * Maintain accurate log entries.
- * Provide assistance and directions to visitors.
- * Follow security procedures and guidelines.
- * Ensure a safe and secure environment.

- **■ CUSTOMER SERVICE EXECUTIVE (TELECALLING)**

QCONNECT PVT.LMT, INDIA

- * Handle incoming customer calls professionally.
- * Address enquiries and resolve issues.
- * Provide product or service information.
- * Maintain accurate customer records.
- * Follow call scripts and guidelines.
- * Achieve daily call targets.
- * Ensure customer satisfaction.
- * Escalate complex issues as needed.
- * Collaborate with team members.
- * Adhere to company policies and procedures.

- **■ FIELD ASSOCIATE**

BD SERVICES PVT.LTD,INDIA

- * Handle incoming customer calls professionally.
- * Address enquiries and resolve issues.
- * Provide product or service information.
- * Maintain accurate customer records.
- * Follow call scripts and guidelines.
- * Achieve daily call targets.
- * Ensure customer satisfaction.
- * Escalate complex issues as needed.
- * Collaborate with team members.
- * Adhere to company policies and procedures.

EDUCATION

2018

- **ITI IN MECHANIC DIESEL.**
NATIONAL COUNCIL FOR VOCATIONAL TRAINING INDIA.GOV

2014

- **HIGH SCHOOL EDUCATION IN COMMERCE.**
BOARD OF HIGHER SECONDARY EDUCATION, TVM KERALA INDIA

TRAINING EXPOSURE

- GOT INDUSTRIAL TRAINING (KERALA AGRO MACHINERY CORPORATION. LTD)
- FIFA 22 EVENTS ON-BOARDING TRAINING PROGRAM.

LANGUAGES

- ENGLISH
- HINDI
- MALAYALAM
- TAMIL

PERSONAL DETAILS

- Date of Birth : 19/04/1996
- Marital Status : Single
- Nationality : Indian
- Passport : R1133608