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| A person wearing a suit and tie  Description automatically generated  **AJAMAH GALLUS AJONGMOH**  **PERSONAL DETAILS**  **Nationality: Cameroonian**  **Matrimonial : single**  **Visa status: employment visa**  **Tel: +971 524013758**  **Email: ajamahgallus@gmail .com**  **SOFTWARE KNOWLEDGE** Word, Excel, Power point,  **SKILLS**   * Data entry operator * Strong member team * Respectful, honest, hospitality, and humble man * Hard working * Communication * Customer/guest services * Talented and motivated * Creativity skill * Fast learner * Flexible   **EDUCATION**  Ordinary level  Advanced level  Bachelor degree  **LANGUAGES**   * French (Native) * English (Native)  |  | | --- | |  | |

**APPLYING FOR**

**Waiter/customer services/cashier**

**PROFESSIONAL SUMMARY**

**A highly motivated and talented person with the ability of handing good and professional services. Having 8 years of experience both front and back of the house as well as possessing excellent organization skills and administrative skills. Looking for an immediate start and to join an existing busy and successful company.**

**WORK EXPERIENCES**

**YUGO SUSHI RESTAURANT LLC (04/2022-03/2024)**

**Position : head waiter/call center/cashier**

**Responsibilities:**

1. Greetings customers with a smiling face
2. Solving guests request
3. Arranging weekly Rota
4. Assist the manager in his responsibilities

**Expo 2020-traffic operation management**

**Position: supervisor guest services**

**EKAI restaurant ( part time)**

**Position: food runner**

**Responsibilities:**

1. Bringing food from kitchen to the servers
2. Helping the kitchen staff
3. Serve customers when server are busy

**SERENITY HOSPITALITY SANAD**

**Position: customer service**

**DICKY’S RESTAURANT**

**Position: food runner**

**ETIHAD AIRWAY ABU DHABI**

**Position: customer service**

**Responsibilities:**

1. Great guest with a smiling face
2. Solving guests their inquiries
3. Assist them
4. Answer customer questions

**CATHOLIC SCHOOL BALEVONLI**

**Position: manager**

**HILTON HOTEL YAOUNDE-CAMEROON**

**Position: waiter**

1. Greet and escort customers to their tables
2. Present menu and provide detailed information when asked (e.g. about portions, ingredients or potential food allergies)
3. Prepare tables by setting up linens, silverware and glasses
4. Inform customers about the day’s specials
5. Offer menu recommendations upon request
6. Up-sell additional products when appropriate
7. Take accurate food and drinks orders, using a POS ordering software, order slips or by memorization
8. Check customers’ IDs to ensure they meet minimum age requirements for consumption of alcoholic beverages
9. Communicate order details to the Kitchen Staff
10. Serve food and drink orders
11. Check dishes and kitchenware for cleanliness and presentation