

# GAUTAM GANGWANI

## STORE MANAGER

### Profile

Dynamic and results-driven Sales Professional with 2 years of experience in Sierra Leone. Adept at managing store operations, delivering excellent customer service, and driving sales performance. Fluent in Krio, English, and Hindi, with strong communication skills and the ability to connect with diverse clientele. Looking to leverage my skills and experience in a challenging sales role

### EXPERIENCE

- Managed day-to-day store operations, ensuring a smooth and efficient customer experience.
- Delivered outstanding customer service, resolving inquiries and providing product recommendations.
- Achieved and exceeded sales targets through proactive client engagement and upselling techniques.
- Collaborated with team members to implement sales strategies that boosted store revenue.
- Assisted in inventory management and ensured proper product display to maximize customer interest.

### LANGUAGE

- Krio (Fluent)
- English (Fluent)
- Hindi (Fluent)



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A block 495, Gujaini, Kanpur  
(INDIA)

### EDUCATION

#### SCHOOL

- HIGHER SECONDARY
- INTERMEDIATE

### SKILLS

- Sales and Store Operations
- Customer Relationship Management
- Excellent Communication Skills
- Fluent in Krio, English, and Hindi
- Problem Solving and Conflict Resolution
- Inventory Management