

### **PERSONAL DATA**

Date of Birth: March 24,

1996

Civil Status: Single Gender: Female Nationality: Filipino

Height: 5'5

Religion: Christian

### **CONTACT INFORMATION**

Mobile: +971 589723036

Email: cunanangiselle1@gmail.com

### **EDUCATION**

Bachelor of Science in Business Administration Major in Business Management

Mary the Queen College Inc. Pampanga, Philippines 2013-2017

### **SKILLS**

Proficient in Microsoft Office Application Ability to adapt

# Giselle B. Cunanan

A bachelor's degree holder seeking an administrative position in a reputable organization. A hardworking individual that can contribute to the success of the company while gaining experience in the Administrative and Banking field.

### **PROFESSIONAL EXPERIENCE**

Rio Travels LLC (Al Satwa, Dubai, UAE) March 2022-May 2024 Cashier/Administrative Assistant

- Maintain and organize office files, records, and documents.
- Respond to emails and other correspondence in a timely and professional manner.
- Handle inquiries and provide information as needed.
- Perform general clerical tasks such as encoding in TALLYERP, ZOHO BOOKS, photocopying and filing.
- Coordinate and support special projects as assigned.
- Collect payments whether in cash or credit.
- Issues receipts, refunds, changes of tickets.
- Track and monitor receipts and encode them on balance sheets and report any discrepancies.
- Count money in cash drawers at the beginning and end of shifts to ensure the correctness of all transactions.
- Resolve customer complaints, guide, and provide relevant information.

## R K Home Builders (Pampanga, Philippines)

Jan 2018 - Jan 2019

#### Cashier

- Registers sales on cash register by scanning items, itemizing, and totaling customer's purchases.
- Provide a positive customer experience with fair, friendly, and courteous services.
- Resolves customers' issues and answers queries.
- Process returns and refund transactions.
- Stock shelves and mark prices on shelves and items.