



IDDI KALIBALA

@ kalibalaiddi80@gmail.com

+971545031801

DEIRA NAIF
OPP Al Noor HOTEL
DUBAI

Skills

Resilient
Commercially aware
Excellent communication skills
Interpersonal skills
Knowledge skills
Learning skills
Customer service skills
Teaching skills
Computer skills
EKART car ride skills
Committed and always listening.

Interests

Learning
Teaching
Business

Languages

English language. Native

Post

- Educator/ customer service

Objective

I seek challenging opportunities where I can fully use my skills for the success of the organization.

Experience

EMAAR ENTERTAINMENT DUBAI MALL AQUARIUM

Customer service associate/ Educator

2years -
Currently
work here

- Welcoming guests.
- Solving guests complaints and comforting them .
- Taking tours and crowd controlling.
- Working under pressure and meeting the required deadline
- Teaching guests about experiences, penguins,crocodile, parrots and other aquatic animal life styles.

BURJ KHALIFA EMAAR ENTERTAINMENT

- 6months

Customer service associate

- Associating with guest.
- Welcoming guests.
- Directing them to desired places.
- Informing guests about offers.

EMAAR ENTERTAINMENT EKART DUBAI MALL CUSTOMER ATTENDANT

- 5months

- Receiving guests and teaching them how to drive the kart.
- Assisting guests in the truck and controlling the remote during the race.
- Waving the flag to start and stop the race.
- Delivering information about company offerings.

Education

High school certificate of Uganda.

