



ILYAS AHMAD KHAN

SOFTWARE ENGINEER (2 EXP)

I am flexible, reliable and possess excellent time keeping skills. I am an enthusiastic, self-motivated, reliable, responsible and hard working person to secure a challenging position in a reputable organization to expand my learnings, knowledge, and skills. Secure a responsible career opportunity to fully utilize my training and skills, while making a significant contribution to the success of the company. I am a mature team worker and adaptable to all challenging situations. I am able to work well both in a team environment as well as using own initiative.

Work History

- it support specialist

09/2016 - 01/2018

labbaik security / Peshawar

Manage computer problem and day-to-day operations. perform daily job like installation of software and handle all computer problem.
- G.M

09/2018 - 05/2020

Taj palace hotel / Peshawar

Manage Hotel employees and day-to-day operations. perform daily job duties based on the work they're in, the number of staffers manage, and the needs of the hiring hotel. However, these core tasks keep the workplace and all customer areas, including bathrooms, neat and clean at all times. oversee all aspects of employee management, from interviewing, hiring, and training new hires to creating employee schedules. They supervise and monitor employees to ensure they follow hotel standards and fulfill their job responsibilities. also fire employees who fail to perform at acceptable levels. address customer complaints and questions.
- customer sale representative

07/2021 - currently working

startup-co-work / Rawalpindi

Assist in the development of new outbound customer service campaigns and coordinating survey questions. Provide feedback to the customer advocacy team on the soundness and effectiveness of the customer service departments policies and procedures. Contribute to the development and maintenance of customer service standards, policies and procedures. Facilitate the collection of competitive information in order to monitor business trends and opportunities. Work with the organizations other departments to resolve problems, facilitate solutions and enhance customer service offerings. Support/participate in the organizations continuous improvement program. Communicate effectively with individuals and teams in the program to ensure high quality and timely expedition of customer requests.

Education

- School and College Education (FA/FSc/BA/BSc)

02/2011 - 03/2013

Matric / O-level / government high secondary school no . 03 /

Contact Us

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OH:sumdu garhi, 1 , Peshawar ,
25000 , Khyber Pakhtoon Kha
, Pakistan
- Male
- March 25th, 1996
- Single
- 17301-6650356-7

Skills

Computer Expert

Web Developer

Management Skills

Design Skills

Problem-Solving Skills

Communication Skills

Social Links

- f

[https://www.facebook.com/
profile.php?id=100003345307
677](https://www.facebook.com/profile.php?id=100003345307677)
- in

[https://www.linkedin.com/in/
ilyas-khan-a907871b2/?lipi=
urn%3Ali%3Apage%3Ad_flags
hip3_resumebuilder%3BWTJ](https://www.linkedin.com/in/ilyas-khan-a907871b2/?lipi=urn%3Ali%3Apage%3Ad_flagship3_resumebuilder%3BWTJ)

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<https://join.skype.com/invite/uS2nPCCBWoaW>

Languages

English	Expert
Urdu	Expert

matric, O level, government high secondary school level, Peshawar

School and College Education (FA/FSc/BA/BSc) 04/2014 - 10/2015
Intermediate / A-level / The city college information and technology / Peshawar

Engineering 03/2016 - currently attending
Bachelor / The city university / Peshawar