



PRINCESS JOY MENESES

Profile

Hardworking and passionate job seeker with strong organizational skills, eager to secure an entry-level position. Highly efficient worker well established in fast-paced and challenging environments. Eager to learn with aptitude for applying new knowledge with skill and efficiency.

Work Experience

Nov 2023

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Sep 2024

Waitress / Cashier

Surfish Restaurant, Dubai

- Greet and seat customers as they arrive.
- Present menus and offer suggestions based on customer preferences.
- Handle cash, credit, and debit transactions, ensuring that all payments are processed correctly.

Apr 2019

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Mar 2021

Customer service

Sitel Baguio

- Handle incoming customer inquiries and provide accurate, timely, and effective responses.
- Assist customers with product information, service inquiries, and account-related questions. Manage customer complaints and
- resolve issues to ensure customer satisfaction.

Dec 2016

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Dec 2017

Front desk Mangosuit Hotel

- Greet and assist guests and clients with a warm and professional demeanor.
- Check-in and check-out guests, ensuring a smooth and efficient process.
- Answer phone calls, direct them to appropriate departments, and take messages as necessary.

Dec 2014


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July 2015

Cashier

Save More Super Market

- Greet clients warmly and ensure they feel comfortable and welcomed.
- Accurately scan or input the price of products.
- Accept payments in the form of cash, credit/debit cards, and mobile payments.
- Help bag items or assist customers with packing their purchases.

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 Al Satwa, Dubai

Personal Info

Nationality : Philippines

Birth Date : 14 Oct 1993

Marital Status : Single

Visa Status : Employment

Passport No : P5226737B

Skills

Customer Service
Technical Proficiency
Attention to Detail
Time Management
Communication
Adaptability
Teamwork

Language

English

Tagalog