

CAREER OBJECTIVE

I look forward to a challenging position adding value to the organization and oneself through continuous learning ,self improvement, become a quality professional and providing quality service

EXPERIENCE

❖ Organization – Destimony Pvt Limited Nadiad(January 2012- November 2012)

❖ Position- Team Leader

- working with sales
- Team handling
- Tele Caller
- Team leader

❖ Organization –L&T Finance (May 2014-November 2016)

❖ Position- Collection & Sales Officer

- Team handling
- Collect loan EMI
- Tele calling
- Team leader

❖ Organization –Tech Mahindra (November 2016-March 2018)

❖ Position- Sales Advisor

- Floor support customer care
- Address customers Enquiries in Timely and Accurate manner.
- Collect Customer Feedback and made process change to exceed customer satisfaction
- Customer service

- ❖ **Organization – Rajdarshan Tourism**
(pure b2b compney for goa himachal & rajeshtan)
- ❖ **Position- Entrepreneur/Family Business (since 2017- october 2023)**

- working with sales
- Team handling
- Calling
- Customer support
- After sale service

PROFESSIONAL QUALIFICATIONS

- **Bachelors of Arts (BA.)** with Economics

COMPUTER SKILL'S

- Diploma in Basic knowledge of Computer.
- Working knowledge of MS Office and Internet.

SKILLS

- Excellent ability to develop long standing client relationship.
- Able to manage basic computer skills.
- Having positive attitude.
- Excellent social skills.
- Good communication and writing skills.
- Proficient with computer literate such as Microsoft Word, Microsoft Excel, Power point internet.
- Confident in dealing with people.

ACHIEVEMENTS

- Attended and given seminars in college.
- Participated in school and college level sports activities & cultural Program

PERSONAL DETAILS

Father Name

Dipak R Thakkar

Phone No:

+91-9725424344/+91-90335518108

Communication Address

202 manan recedency nr wims hospital akota vadodara 390020

Date of Birth:

08-05-1989

Languages:

English /gujrati/ Hindi.

Gender

Male

Maritial Status

Married

Nationality

Indian

Date

Place

[krunal D Thakkar](#)