



MAHMOUD MOHAMED

Cashier & Customer Service & Data Entry

CONTACT ME



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ADDRESS
citystay Hotel ,Naif, Dubai

EDUCATION



Ain shams university



Bachelor's degree of commerce

PRO SKILLS

Arabic typing speed word per minute

65

English typing speed in words per minute

60

PHOTOSHOP DRSIGN

75t%

Microsoft Office

75%

Count money manually

85%

Using the calculator is quick

75%

HOBBIES



LANGUAGE

Arabic

90 %

English

60%



ABOUT ME

I have been in the cashier and customer service industry for more than 10 years, mostly as a cashier. Specialists were handling a cash register and handing out money and providing excellent customer service. Through my skills, I have excellent skills, a strong ability to communicate with people, payment Machines, and speed in dealing with programs due to knowledge in the field of software. It caused an increase in Al-Mahdi Mobile Group's sales by 20% during the first year of operation. I am a member of my organization and I work hard to achieve the impossible with full dedication and Professional. In addition to self development in the field of work and the ambition to reach oneself as Well as the employer.



EXPERIENCE

Raneen Company

Cashier Supervisor
2022- now

I have been responsible for recruiting and training new staff and ensuring cash register cashouts are accurate, creating documentation, and handling customer transactions and alerting customers to available offers.

Oppo Egypt for mobile

Promoter
2020-2022

I was trained within the company to show the details and value of the product or service with the aim of educating the public about what the facility offers to eliminate their confusion and push them to buy, which is the goal of increasing sales. Possessing verbal communication skills and the skill of creating convincing marketing messages through presentation programs such as Photoshop, Microsoft, and other programs to present the product in attractive images.

El-MahdY Group for Mobile

Cashier Supervisor
2015-2020

I'm able to multitask to avoid delays in processing orders, able to provide excellent customer service aimed at achieving customer satisfaction, I have a strong ability to troubleshoot cash register machines, straighten cash register drawers at the end of the shift and alert customers to available offers.

Andrea Restaurant

Casher
2013-2015

Enter purchase items using the cashier machine keyboard, point of sale registration, receive payments accurately, issuing sales invoices, conduct ongoing cash reconciliations to ensure sales data is consistent with cash on hand

Al-Ostaz Translation Office

Data Entry & Designer
2010-2013

I worked as a data entry using Microsoft Office programs (Word - Excel - PowerPoint - Access). Professional designer using Adobe design programs (Photoshop - InDesign).