



Manikandan santhosh

Cashier, supervisor, Manager

CONTACT

 **Address**
Abudhabi UAE

 **Phone**
+971504943610

 manikandanks39@gmail.com

EDUCATION

2018
BACHELOR'S OF COMMERCE (B.COM)
MG.university Kottayam

2015
HIGHER SECONDARY
Kerala higher secondary board

2013
S.S.L.C
Kerala Board Of Public Examination

2022
STORE MANAGEMENT
Avodha

Personal details

Father. : santhosh
gate of birth : 09/11/1997
visa. : visiting visa
Nationality. : India
gender. ,male

PROFILE

I have 7 year experience in shop cashier,shop supervisor,shop manager Dedicated and experienced professional with a proven track record in retail management and customer service. Seeking opportunities to leverage my skills as a Shop Cashier, Shop Supervisor, and Shop Manager to contribute to the success of a dynamic organization.

EXPERIENCE

2016 to 2023

ROYALSWEETS VALAYANCHIRANGARA KERALA INDIA

- Responsible for performing weekly stocking procedures.
- Maintained floor displays and advertisements.
- Assisted store manager with daily operating procedures.
- Cleaned and maintained store appearance.
- Provided friendly customer service.
- Performed other duties as assigned
- Ensure customer service standards are met
- Supervise and motivate staff to ensure high levels of performance
- Ensure store is clean, organized, and properly merchandised
- Manage cash and credit transactions
- Train and develop staff
- Monitor and manage staff scheduling
- Resolve customer complaints and inquires
- Hiring, training, supervising, and evaluating employees.
- Preparing employee work schedules.
- Addressing employee disputes, questions, and concerns.
- Ensuring all staff adhere to safety standards, company policies, and procedures.
- Managing and accounting for all money-handling procedures.
- Ordering, recording, and managing inventory.
- Ensuring the shop is adequately stocked, clean, and visually appealing..
- Handling customer complaints.
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PRO.SKILLS

- Tally
- gcc.vat
- Fundamentals of digital marketing
- warehouse management

“I hereby declare that the facts given above are genuine to the best of my knowledge and belief.”

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