




# Manikandan santhosh

Cashier, supervisor, Manager

## CONTACT

 **Address**  
Abudhabi UAE

 **Phone**  
+971504943610

 manikandanks39@gmail.com

## EDUCATION

2018  
**BACHELOR'S OF COMMERCE (B.COM)**  
MG.university Kottayam

2015  
**HIGHER SECONDARY**  
Kerala higher secondary board

2013  
**S.S.L.C**  
Kerala Board Of Public Examination

2022  
**STORE MANAGEMENT**  
Avodha

## Personal details

Father. : santhosh  
gate of birth : 09/11/1997  
visa. : visiting visa  
Nationality. : India  
gender. ,male

## PROFILE

I have 7 year experience in shop cashier,shop supervisor,shop manager Dedicated and experienced professional with a proven track record in retail management and customer service. Seeking opportunities to leverage my skills as a Shop Cashier, Shop Supervisor, and Shop Manager to contribute to the success of a dynamic organization.

## EXPERIENCE

2016 to 2023

### ROYALSWEETS VALAYANCHIRANGARA KERALA INDIA

- Responsible for performing weekly stocking procedures.
- Maintained floor displays and advertisements.
- Assisted store manager with daily operating procedures.
- Cleaned and maintained store appearance.
- Provided friendly customer service.
- Performed other duties as assigned
- Ensure customer service standards are met
- Supervise and motivate staff to ensure high levels of performance
- Ensure store is clean, organized, and properly merchandised
- Manage cash and credit transactions
- Train and develop staff
- Monitor and manage staff scheduling
- Resolve customer complaints and inquires
- Hiring, training, supervising, and evaluating employees.
- Preparing employee work schedules.
- Addressing employee disputes, questions, and concerns.
- Ensuring all staff adhere to safety standards, company policies, and procedures.
- Managing and accounting for all money-handling procedures.
- Ordering, recording, and managing inventory.
- Ensuring the shop is adequately stocked, clean, and visually appealing..
- Handling customer complaints.
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## PRO.SKILLS

- Tally
- gcc.vat
- Fundamentals of digital marketing
- warehouse management

“I hereby declare that the facts given above are genuine to the best of my knowledge and belief.”

**Manikandan santhosh**