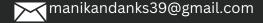


# CONTACT

• Addres
Abudhabi UAE

**Phone** +971504943610



#### **EDUCATION**

2018

**BACHELOR'S OF COMMERCE (B.COM)** MG.university Kottayam

2015

**HIGHER SECONDARY** 

Kerala higher secondary board

2013

S.S.L.C

Kerala Board Of Public Examination

2022

**STORE MANAGEMENT** 

Avodha

## **Personal details**

Father.: santhosh gate of birth: 09/11/1997 visa.: visiting visa Nationality.: India gender.,male

# Manikandan santhosh

Cashier, supervisor, Manager

#### **PROFILE**

I have 7 year experience in shop cashier, shop supervisor, shop manager Dedicated and experienced professional with a proven track record in retail management and customer service. Seeking opportunities to leverage my skills as a Shop Cashier, Shop Supervisor, and Shop Manager to contribute to the success of a dynamic organization.

## **EXPERIENCE**

2016 to 2023

## ROYALSWEETS VALAYANCHIRANGARA KERALA INDIA

- Responsible for performing weekly stocking procedures.
- Maintained floor displays and advertisements.
- Assisted store manager with daily operating procedures.
- Cleaned and maintained store appearance.
- Provided friendly customer service.
- Performed other duties as assigned
- Ensure customer service standards are met
- Supervise and motivate staff to ensure high levels of performance
- Ensure store is clean, organized, and properly merchandised
- Manage cash and credit transactions
- Train and develop staff
- Monitor and manage staff scheduling
- Resolve customer complaints and inquires
- Hiring, training, supervising, and evaluating employees.
- · Preparing employee work schedules.
- Addressing employee disputes, questions, and concerns.
- Ensuring all staff adhere to safety standards, company policies, and procedures.
- Managing and accounting for all money-handling procedures.
- Ordering, recording, and managing inventory.
- Ensuring the shop is adequately stocked, clean, and visually appealing..
- Handling customer complaints.

# **PRO.SKILLS**

- Tally
- gcc.vat
- Fundamentals of digital marketing
- warehouse management

"I hereby declare that the facts given above are genuine to the best of my knowledge and belief."

Manikandan santhosh