



MANISH TAMANG

To achieve a career in professionally managed company with opportunities for innovation and creativity and to work in an environment where competence and performance are valued, creativity and innovation are encouraged, to contribute to the overall organization's goals and objectives and thereby develop my personal abilities.



CONTACT

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EDUCATION

- High School Certificate of education - Nepal



SKILLS

- Strong customer service skills.
- Excellent communication skills.
- Ability to work in a team-oriented environment.
- Positive Attitude
- Self-Motivation
- Decision Making
- Teamwork Skills
- Positive and professional attitude.

Computer Skills

- MS Word, MS Excel, MS Power Point , POS System, Email (Outlook)



PERSONAL PROFILE

- Date of Birth: 08.09.1995
- Sex - Male
- Nationality - Nepalese
- Marital Status - Married
- Visa Status - Visit Visa
- Languages - English, Hindi, Urdu - Nepali



WORK EXPERIENCE

AMERICANA (KFC) DUBAI - UAE

Customer Service , From 2020 - 2024.

- Provided exceptional customer service by greeting customers, taking orders, and processing payments accurately and efficiently
- Addressed customer inquiries, concerns, and complaints in a professional and timely manner to ensure customer satisfaction
- Maintained cleanliness and hygiene standards in the dining area, restrooms, and kitchen
- Collaborated with team members to ensure smooth operations and contribute to a positive work environment
- Assisted with inventory management, including restocking supplies and conducting stock checks

AMERICANA (KFC) DUBAI - UAE

Cashier , From 2018 - 2020.

- Greeted customers with a friendly demeanor and provided assistance in placing orders, ensuring a positive dining experience.
- Processed cash, credit, and debit card transactions accurately and efficiently, maintaining a balanced cash drawer.
- Answered customer inquiries regarding menu items, promotions, and restaurant policies.
- Collaborated with team members to maintain cleanliness and organization of the dining area, ensuring compliance with health and safety standards.
- Assisted with food preparation and assembly during peak hours, contributing to efficient service delivery.

BIG MART (NEPAL)

Customer Service , From 2013 - 2015.

- Greeted customers upon entry, assisting them with locating products and answering inquiries about store policies and products.
- Maintained cleanliness and organization of the store, including stocking shelves and ensuring products are properly displayed.
- Resolved customer complaints and issues in a professional and timely manner, ensuring customer satisfaction.
- Collaborated with team members to achieve store targets and provide excellent service to customers.