



# MD ERFAN

## CONTACT

Kolkata, India 700046

**Mobile:** +919123626683

technologycare1234@gmail.com

## EDUCATION

01/2021 - 05/2023

Bachelor of Commerce: Commerce

**Islamia High school**, Kolkata

## LANGUAGES

**English:**

Intermediate

## PERSONAL DETAILS

**Date of birth:** 09/06/2004

**Nationality:** Indian

**:** Single

**Gender:** Male

**Religion:** Muslim

## CASHIER

Personable and responsible Cashier with 2 years of experience in retail and customer service. Solid team player with upbeat, positive attitude and ability to build customer loyalty. Committed and hardworking Cashier with 2 years of experience processing transactions and assisting customers. Dedicated to answering customer questions and resolving issues. Creative problem-solver capable of helping customers with various needs and getting support from managers for complex issues.

## WORK HISTORY

January 2022 - October 2023

**Cashier, *Big Bazaar Hypermarket***, Kolkata , India

- Processed sales, exchange and refund transactions efficiently to reduce customer waiting times.
- Displayed and restocked merchandise by following brand guidelines.
- Delivered outstanding customer care with proactive sales and listening skills.
- Educated customers on promotions, offers and special events to enhance product sales.
- Completed opening and closing procedures each day.
- Handled cash and card payments with precision, maintaining customer confidentiality and discretion throughout.
- Helped meet business needs by working extra shifts.
- Checked notes carefully to spot counterfeit currency.

## SKILLS

- Order taking
- Cash register operations
- Money management
- Cash handling policies
- Cash counting
- Credit and debit processing
- Cash counting machine operations
- Cash handling

Institution Code  
101123

No. 531428

# West Bengal Council Of Higher Secondary Education



Certified that **MD ERFAN**

Roll 400711 No. 1308

son/daughter/ward of **MD ANWAR**

passed the Higher Secondary Examination 2023 from  
ISLAMIA HIGHER SECONDARY SCHOOL

with overall Grade **B+**



Vidyasagar Bhavan  
Salt Lake, Kolkata - 700 091  
India



Date 24th May, 2023

*Tapas Kumar Mukherjee*  
Secretary-in-Charge

*Shrikrishna*  
President