



MD ERFAN

CONTACT

Kolkata, India 700046

Mobile: +919123626683

technologycare1234@gmail.com

EDUCATION

01/2021 - 05/2023

Bachelor of Commerce: Commerce

Islamia High school, Kolkata

LANGUAGES

English:

Intermediate

PERSONAL DETAILS

Date of birth: 09/06/2004

Nationality: Indian

: Single

Gender: Male

Religion: Muslim

CASHIER

Personable and responsible Cashier with 2 years of experience in retail and customer service. Solid team player with upbeat, positive attitude and ability to build customer loyalty. Committed and hardworking Cashier with 2 years of experience processing transactions and assisting customers. Dedicated to answering customer questions and resolving issues. Creative problem-solver capable of helping customers with various needs and getting support from managers for complex issues.

WORK HISTORY

January 2022 - October 2023

Cashier, *Big Bazaar Hypermarket*, Kolkata , India

- Processed sales, exchange and refund transactions efficiently to reduce customer waiting times.
- Displayed and restocked merchandise by following brand guidelines.
- Delivered outstanding customer care with proactive sales and listening skills.
- Educated customers on promotions, offers and special events to enhance product sales.
- Completed opening and closing procedures each day.
- Handled cash and card payments with precision, maintaining customer confidentiality and discretion throughout.
- Helped meet business needs by working extra shifts.
- Checked notes carefully to spot counterfeit currency.

SKILLS

- Order taking
- Cash register operations
- Money management
- Cash handling policies
- Cash counting
- Credit and debit processing
- Cash counting machine operations
- Cash handling

Institution Code
101123

No. 531428

West Bengal Council Of Higher Secondary Education



Certified that MD ERFAN

Roll 400711 No. 1308

son/daughter/ward of MD ANWAR

passed the Higher Secondary Examination 2023 from
ISLAMIA HIGHER SECONDARY SCHOOL

with overall Grade B+



Vidyasagar Bhavan
Salt Lake, Kolkata - 700 091
India



Date 24th May, 2023

Tapas Kumar Mukherjee
Secretary-in-Charge

President