

SSEMAKULA MUHAMMAD

STOCKER



CONTACT

PHONE: +971557065216

EMAIL:

ssemakula.muhammad93@gmail.com

SKILLS

- Good Computer skills including Microsoft products.
- Excellent Customer service.
- Good communication skills.
- Product labeling.
- Physical strength.
- Team work.
- Flexibility.

EDUCATION

Bachelor's degree in Tourism

Makerere University Kampala, Uganda.

PERSONAL PROFILE

Date of birth: 28/10/1993

Nationality: Ugandan

Languages: English

Visa: Employment Visa

SUMMARY

Highly motivated stocker with extensive customer service and sales experience, outgoing going sales professional with a track record of driving increased sales improving and elevating company profile with a target market. Diligent about keeping merchandise presentable to maximize business revenue.

EXPERIENCE

WESTERN HOSPITALITY AND CATERING, ABU DHABI

August 2023 to present

WAITER

RESPONSIBILITIES

- Welcoming guests, greeting and helping them seat comfortably in the restaurant.
- Presenting menus to the customers to select on the desired foods and beverages of their choices.
- Serving guests foods and beverages of their choices on the menu as ordered by the guests.
- Checking with customers that they are enjoying their food and beverages and took action to correct in case of any problem.
- Removing dishes and glasses from tables and took them to the kitchen for cleaning.
- Thanking customers for always coming to the restaurant and acquired the services of the restaurant.
- Assisting the server in the delivery of food ordered by collecting from the gallery and delivering to the respective station in a timely manner, all while monitoring the temperature and presentation standards as per service procedure.
- Present customers with promotional food offer on the menu.

GOD CARES SUPERMARKET KAMPALA, UGANDA 2019 to 2022

STOCKER

RESPONSIBILITIES

- Received goods that came into the store and ensured they are unload and stored according to the established procedure.
- Coordinated retail space activities, disposed of trash and managed the cleanliness of the store.
- Organized a variety of products to the designated places that complied with receiving procedures.
- Used barcodes scanning equipment to record incoming stock, verify pricing and maintained computerized stock inventory.
- Packed purchases for customers at the store and also for deliveries to customer.
- Swept aisles, dust display racks and performed other cleaning duties

ACHIEVEMENTS

Awarded employee of the month for my outstanding team work and consistency of fulfilling my duties.