



# MOHAMMED FAIZAL

## Warehouse Supervisor

Dubai, United Arab Emirates  
+971 56 930 4937  
faizalah111@gmail.com  
Uae license no: 4857291

---

### SUMMARY

Motivated and resourceful professional with a proven track record in warehouse management and logistics coordination, seeking a Warehouse Supervisor role. Committed to ensuring operational excellence through strategic planning, efficient inventory control, and compliance with safety and quality standards. Demonstrates expertise in optimizing warehouse layouts, implementing advanced management systems, and leading cross-functional teams to achieve organizational goals. Adept at developing cost-effective solutions, improving supply chain efficiency, and maintaining high customer satisfaction levels.

---

### WORK EXPERIENCE

Feb 2021 – Present

#### Warehouse Supervisor

Al Hajis Perfumes Llc | Dubai, UAE

- Improved warehouse layout to maximize storage efficiency.
- Monitored warehouse safety and swiftly resolved hazards.
- Reported daily performance data and updated company records.
- Enhanced picking and packing output through team coaching.
- Analyzed inventory reports to ensure product availability.
- Tracked stock levels and managed supplier requirements effectively.
- Planned team rotas to optimize performance and achieve targets.
- Directed daily operations to boost productivity and reduce costs.
- Recruited, trained, and performance-managed staff to build a results-driven team.
- Investigated and resolved process faults with targeted solutions.

#### Customer Success Analyst

Jan 2020 – Dec 2020

CabDost Private Ltd | Bangalore, India

- Carried out daily duties with accuracy and efficiency.
- Learned and applied new skills to improve task efficiency and productivity.
- Successfully completed tasks within tight deadlines.
- Enhanced customer satisfaction by resolving issues promptly.
- Delivered targets with accuracy and precision while maintaining a friendly and professional approach.

#### Travel Consultant

Aug 2017 – Nov 2019

New Calicut Travels | Mumbai, India

- Created and shared detailed travel itineraries.
- Addressed client questions and complaints with creative, effective solutions.
- Conducted professional and polite client communications to maintain high service standards.
- Advised clients on visa processes and travel safety.
- Confirmed client payments before initiating bookings

---

### EDUCATION

- Bachelor of Commerce (Finance) | Mangalore University | 05/2014 – 06/2017

---

## KEY SKILLS

**Professional Skills:** Inventory Management, Shipping and Receiving, Material Handling, Logistics Coordination, Warehouse Software Proficiency (WMS, ERP), Quality Control, Supply Chain Knowledge, Space Optimization, Order Fulfillment, Safety Compliance, Cycle Counting and Auditing, KPI Tracking

**Soft Skills:** Communication Skills, Leadership and Team Management, Critical Thinking, Attention to Detail, Adaptability, Conflict Resolution, Multitasking, Decision-Making, Collaboration, Stress Management, Customer Service Orientation, Organizational Skills, Emotional Intelligence, Goal-Oriented Mindset, Work Ethic.

**Software proficiency:** Microsoft office, Tally ERP-9.

**Languages:** English: Proficient (C2), Hindi: Fluent, Malayalam: Fluent, Kannada: Native, Tamil: Fluent