



MOSTAFA SALLAM

Contact

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- Cairo,Egypt

Education

- Faculty of Applied Arts
- Bachelor of Spinning, Weaving, and Knitting
- 2018-2023
- Banha,EGYPT

Language



Skills

- Organized: 3/3 dots
- Communication: 3/3 dots
- Teamwork: 3/3 dots
- Ability to Work Under Pressure: 3/3 dots
- Problem-solving skill: 3/3 dots
- SEO & Marketing: 2/3 dots
- Microsoft Office: 3/3 dots
- Fabric Software: 3/3 dots

Experience

- Technical Support
 - Xceed Jan 2018 - Jan 2019
 - Delivered exceptional customer service to every customer by leveraging extensive knowledge of products and services and creating welcoming
 - positive experiences. Helped large volume of customers every day with positive attitude and focus on customer satisfaction.
 - Verified accurate responses to questions and inquiries by maintaining advanced product knowledge.
- Cashier
 - Happy Land Jul 2023 - Feb 2024
 - Delivered exceptional customer service to every shopper at fostering a welcoming and positive environment.
 - Possessed extensive knowledge of products and services, enabling accurate responses to inquiries while creating personalized and engaging interactions.
 - Successfully handled a high volume of transactions daily, ensuring quick and efficient checkouts even during peak hours. Maintained a positive attitude and prioritized customer satisfaction in every interaction, consistently exceeding expectations.
- Production Engineer
 - Globe Spinning & Dyeing Jan 2024 -
 - Operated spinning and twisting machines efficiently, ensuring smooth production processes.
 - Conducted routine maintenance checks, including lubrication, calibration, and adjustments.
 - Troubleshoot equipment issues promptly to minimize downtime. Monitored product quality by inspecting yarns and finished goods.
 - Collaborated with the quality assurance team to address any deviations. Analyzed production workflows to identify bottlenecks and inefficiencies.