



## PROFILE

I am a dedicated sales professional with a proven track record, boasting a wealth of experience garnered from successful tenures with multiple esteemed organizations in the UAE. My expertise spans a spectrum of key competencies, including adept management of online deliveries, robust sales strategies, precise stocktaking procedures, efficient inventory management, and a knack for providing exceptional customer service.

Driven by a passion for excellence, I am now eagerly seeking an opportunity to showcase my skills and thrive in a high-pressure environment, where I can contribute my talents and determination to achieve outstanding results."

## CONTACT:

**Mobile:** +971 58 189 8357

**Whatsapp:** +94 72 923 8185

**Email:** [mhdmunshad2002@gmail.com](mailto:mhdmunshad2002@gmail.com)

**Visa Status:** Visit Visa

**Nationality:** Sri Lankan

**Date of Birth:** 2002/04/26

**Marital Status:** Single

# Munshad Ahamed

## Language Known

English – Read Write & Speak

Hindi – Speak

Arabic - Read, Write & Speak Basic

Tamil - Fluent Read write & Speak

## EDUCATION

### G.C.E. (O/L) Examination Year 2018

Have Successfully Completed Quran Memorization at An Najahiyyah Arabic college - Matale Sri Lanka

### SUCCESSFULLY COMPLETED DIPLOMA IN MICROSOFT OFFICE - 2021

ICT Academy - Kandy - Sri Lanka

Word	Access
Excel	Power Point

### SUCCESSFULLY COMPLETED DIPLOMA IN ENGLISH - 2021

INSTITUTE OF BRITISH ENGLISH - Kandy - Sri Lanka

## WORK EXPERIENCE

**Sales Man (October 2020 - June 2021)**

**MULTI SUPER MARKET - Kandy Akurana.**

- Daily sales registration.

**Sales Executive/Shop in charge (From June 2021 – September 2022) CEYLON TEA TRADING L.L.C - Souk Al Marfa - Dubai Island**

- Expertise in Sri Lankan Ceylon tea products.
- Daily sales registration.
- Inventory management, including stock counting and maintenance.
- Stock reordering as needed to ensure product availability.
- Generating daily sales reports.
- Providing customer service and assistance.
- Addressing and resolving customer complaints.
- Consistently following up with regular customers to drive sales.
- Handling Online Deliveries through Dragonmart.ae & noon.com

I hereby confirm that the above furnished information is true and correct to the best of my knowledge & Reference available upon request

Thank you,

**Munshad Ahamed**