# Muskan Jhamtani

#### **Contact Details:**

Ahmedabad, India, 382475.

**?** +91 7874443107

2 muskanjhamtani05@gmail.com

#### **Personal Details:**

- DOB: 25th March 1995.
- Gender : Female
- Nationality : Hindu (Sindhi)

#### Skills:

- Hardworking.
- Self-confidence.
- Basic in Microsoft.
- Tally erp9.
- Tally prime .
- Stock analysis
- G.S.T. (GSTR-1, GSTR-2 GSTR-3B).
- T.D.S (Quarterly).
- Expense and budget management
- T.C.S.
- Sales reporting
- Financial data analysis
- Stock management
- PURCHASE.
- Performance tracking
- Team management
- Training and development
- ☑ J.V .
- BANKSTATEMENT

### **Certifications**

- Tally Erp9
- Advance Excel.
- Tally Prime

#### **Hobbies**

- Cooking
- Music
- 2 Traveling

## Languages

- 2 English
- 2 Hindi
- ② Gujarati
- Sindhi

## **Experience**

# January 2012 To June 2013.

# Tele caller at "Ashram Road", Ahmedabad, India.

- Answer 15+ customer calls per hour, exceeding the target rate by 20%
- Maintained friendly and professional customer interactions.
- $\ensuremath{\mathbb{D}}$  Attain 95% customer satisfaction rating for providing customer service
- Apply thorough product knowledge to rectify customer issues quickly
- Created promotions, deals and sales based on trends and money-making opportunities.
- Upskill and cross-train new customer service agents on the team

# July 2013-June 2023.

# Accountant - "Rajshree Cotton World Pvt. Ltd.", Ahmedabad, India.

2 Working on Purchase and sales entry, GST return E-filing, GST Registration, Bank

Reconciliation, Creditor and Debtors reconciliation and Finalization

- Bank reconciliation, Age payable and Age Receivable reconciliation
- Day to day Bookkeeping on software like Tally Prime
- 2 Preparing and reviewing Bookkeeping and Workpaper for Management Accounts...

2 Handling 8-10 people team.

June 2023 to

Till. Accountant – "GTPL",

# Ahmedabad, India.

Working on Purchase department in Oracle Software

#### **Education**

10<sup>th</sup>