



Contact

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PROFESIONALPROJECTS

The impact of the current reward management system on employee retention in OreITPvtLtd.(final project done under the graduate at universal College

Skills

- Management And Leadership.
- Teamwork And Motivation.
- MS Office & Excel Products.
- Jira & Red mine Management Tools.
- Communication skills & Customer Handling Skills.
- Data & Business Analyzing.
- Administration Supervisory principles.
- Sales & Marketing Strategies and practices.
- Retail Sales and Marketing.
- POS system.

Language

English

Malayalam

Hindi

Tamil

Naveen chandran

Dynamic and results-driven professional with extensive experience in retail and dark store operations. Seeking a Team Leader position to leverage my expertise in inventory management, team leadership, and process optimization to ensure seamless and efficient store operations. Dedicated to fostering a collaborative team environment, enhancing customer satisfaction, and achieving operational excellence."

Experience

Team Leader,Noon minutes oct 2020-present



- Managing a team of store workers to ensure that orders are processed timely and efficiently
- Training new employees to adhere to daily tasks, as well as product knowledge
- Monitoring inventory levels to ensure that all items are stocked and orders are fulfilled
- Coordinating with vendors/ suppliers to ensure the timely delivery of goods
- Ensuring that customer orders are processed accurately and in a timely manner
- Reviewing reports generated by automated systems to identify potential problems or bottle necks in fulfillment processes
- Training DAs in customer service skills, including how to resolve customer issues or complaints effectively
- Ensuring that product quality standards are followed in the respective stores
- Ensuring timely disposal of the nearly expired and damaged items
- Leading in launching new Dark stores across UAE
- Implementing operation process throughout the Dark stores
- Leading the Logistics team for the specific service zones
- Process Training for the new joiners in both Fulfillment and Logistics operations
- Review the process improvement plans according to the process implementations

Warehouse Assistant-DENZAS -DHL(1 YEAR)

PROFESSIONALSKILLS

Proven ability to lead ,motivate, and manage a team of warehouse staff to achieve operational goals, handling unexpected issues and emergencies, strategic planning and execution

Education

- Bachelor of commerce, kannur university (2016-2019)
- Higher secondry