



Jezza Jaine R. Aga-in

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ADDRESS: ABU DHABI

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OBJECTIVE:-

Looking forward for challenging and competitive career leading to professional exposure with the organization where my skills, talents and abilities would be explored and utilized for mutual benefit

PERSONAL INFORMATION

Date of Birth : 24 - Oct - 1992

Gender : Female

Marital Status : Single

EDUCANTIONAL BACKGROUND

- **Bachelor of Science** (Hotel Management) 20012-2016)
Colegio del Sagrado Corazon de Jesus (Iloilo City, Philippines)
- **Trainings & Seminars**
Housekeeping, Food & Beverage and Food & Preparation Department
Iloilo City (July 12, 2015 – September 16, 2015)
Customer Care & Service Orientation
Seminar Emilion Function Center
Iloilo City (October 11, 2014)
Mastering The Basics
L'Fisher Hotel, Bacolod City, Philippines
(August 22, 2013)
Emerging Opportunities Through Land, Air, & Water
Iloilo City (September 27, 2013)
GALOGARABIC

PROFESSIONAL EXPERIENCE

❖ **Sales Staff**

GOOD FEET SHOES AND BAGS ACCESSORIES FROM (JULY 3, 2024 TILL DATE)

❖ **Sales Associate**

Lulu Hypermarket, courtyard lulu Riyadh Abu Dhabi
(October 5, 2021 – November 10, 2023)

DUTIES AND RESPONSIBILTIES

- Give customers information about products, helping them understand the products and answering questions about their enquiries
- Greet customers when entering or leaving the store
- Resolve customer complains, guide them and provide relevant information
- Knowing products inside out so that you can answer question.
- Managing transactions with customers using cash registers
- Scanning goods and ensuring pricing is accurate
- Collecting payments whether in cash or credit
- Issue receipts, refunds, change or tickets
- Cross-Sell products and introduce new ones
- Process returns and check to see if items are damaged

DECLARATION

I hereby declare that the above mentioned information is true and correct to the best of my knowledge and belief.

Jezza Jaine R. Aga-in