NAMULI DOROTHY

Sales Associate



CONTACT

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EDUCATION

Summit college 2018-2020 Certificate in fashion and design

AWARDS & CERTIFICATIONS

- computer certificate
- · Certified fashion designer

SKILLS

- Listening
- Excellent customer service
- · up selling & cross selling
- Meeting sales goals
- Product knowledge
- Dependability
- General math skills
- Verbal communications

PROFILE

Actively seeking for the position of sales associate where I can utilize my organizational and communication skills to contribute to an increased customer satisfaction.

Motivated cashier with over 3 years of experience working in the same role an enthusiastic attitude and commitment to serve as a honorable and hardworking team member, strong mathematical skills, excellent customer service abilities and great attention to details.

WORK EXPERIENCE

SALES ASSISTANT 2022-2023
Lotus gift supermarket

- Ensure high levels of customer satisfaction through excellent sales service
- Assess customers needs and provide assistance and information on product features
- Welcome customers to the store and answer their queries
- Follow and achieve department's sales goals on a monthly, quarterly and yearly basis
- Maintain in-stock and presentable condition assigned areas
- · Actively seek out customers in store
- Remain knowledgeable on products offered and discuss available optio

STOCKER Splendour supermarket 2019-2021

- Educate customers about current promotions
- Maintain superior knowledge of products and services
- Contribute to team's daily sales goals
- Monitor inventory levels and restock shelves as needed
- Stamp, mark, and tag prices on merchandise
- Maintain the orderliness of the sales floor
- Operate cash registers, take payments, and issue receipts