



Pascaliah Nyanchama

Proficient Housekeeping Professional

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CAREER OBJECTIVES

Detail-oriented and experienced Housekeeping Attendant with a passion for creating clean and welcoming environments. Seeking to utilize my skills in maintaining cleanliness and orderliness to contribute to a reputable hospitality establishment. Dedicated to exceeding guest expectations and ensuring a positive experience through meticulous attention to detail and efficient service delivery. Eager to contribute to a team-oriented environment where my commitment to cleanliness and customer satisfaction can make a significant impact.

WORK EXPERIENCE

❖ [Leopard Beach Resort \(2022-2024\)](#)

Housekeeping Attendant

- Performing cleaning duties in assigned areas, including dusting, sweeping, vacuuming, mopping, and polishing surfaces.
- Ensuring that all assigned rooms are cleaned and sanitized according to established standards.
- Stocking and replenishing amenities, toiletries, and supplies in guest rooms and public areas.
- Cleaning and sanitizing bathrooms, including scrubbing sinks, toilets, and showers.
- Checking and maintaining cleanliness of corridors, elevators, and stairways.
- Reporting any maintenance issues, damages, or safety hazards to the appropriate personnel.
- Assisting with laundry duties, including washing, drying, folding, and ironing linens and towels.

SKILLS

- ❖ Cleaning and sanitation
- ❖ Laundry management
- ❖ Attention to detail
- ❖ Time management
- ❖ Inventory management
- ❖ Customer service
- ❖ Communication skills

EDUCATION

Nyankoba Secondary School

Kenya Certificate of Secondary

Education (2010-2013)

TRAINING

- ❖ Proper cleaning techniques
- ❖ Sanitization protocols
- ❖ Inventory management
- ❖ Time management skills
- ❖ Attention to detail
- ❖ Customer service training
- ❖ Safety and hazard awareness

ACHIEVEMENTS

- ❖ Consistently maintained high cleanliness ratings above the industry standard.
- ❖ Played a key role in achieving and maintaining a spotless and well-maintained public area, contributing to positive guest reviews and satisfaction.
- ❖ Awarded Employee of the Month for outstanding performance and dedication to maintaining the highest standards of cleanliness.

HOBBIES AND INTERESTS

- ❖ Exploring
- ❖ Researching

LANGUAGES

- ❖ English (Fluent)
- ❖ Swahili (Fluent)

REFEREES

Available on request

❖ [Safaripark Hotel and Casino \(2020-2021\)](#)

Housekeeping Attendant

- Cleaned and maintained guest rooms, ensuring high standards of cleanliness and hygiene.
- Replenished supplies such as toiletries, linens, and towels as needed.
- Reported and documented maintenance issues or damages in guest rooms.
- Replaced used linens with fresh ones and made beds according to hotel standards.
- Ensured all rooms were inspected and completed before guest check-in.
- Assisted with deep cleaning projects and special assignments as required.
- Provided excellent customer service by addressing guest requests and concerns promptly.
- Followed safety procedures and protocols to ensure a safe working environment.