








RALPH
ARANZANSO




ABOUT ME

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-  01-14-89
- 

LANGUAGE

- English
- Japanese

INTEREST

-  Reading
-  Travelling
-  Music

OBJECTIVE

A hard worker looking for a position in the hospital industry where my communications skill can assist in the efficient run of the operation. My related part time work experience and enthusiasm for this industry contribute to the belief that I can add real value to your organization energetic and adaptable, a team player who is willing to go extra mile.

EDUCATION

- Emilio Aguinaldo College 2011/04 - 2013/04
BS Pharmacy
- Hakkusan City International Salon 2014/10 - 2015/01
Japanese Language

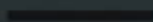
EXPERIENCE

- HSBC 2022/08 - 2024/02
Credit Risk Generalist / Underwriter Specialist
Credit underwriters are responsible for evaluating the creditworthiness of individuals or businesses who apply for loans, mortgages, or other types of credit. They look at an applicant's financial history and current situation to determine whether they should be approved for a loan or given favorable interest rates and terms.
- AIG / Accenture 2022/01 - 2022/05
CSA
A customer service associate manages customer concerns with the objective of maintaining positive customer relationships with an organization. They interact directly with customers to listen to concerns, resolve problems, and recommend products and services according to the needs of each individual.
- CITIBANK / Concentrix 2020/09 - 2021/11
Fraud Analyst
A Fraud Analyst is someone who investigates forgery and theft within customers' accounts and transactions on behalf of a bank or a financial institution. They track and monitor the bank's transactions and activity that comes through the customers' accounts.

SOCIAL

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- https://ph.linkedin.com**
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- e** ralpharanzanso@gmail.com
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SKILL

Active Listening,
Computer Skills, 
CS

REFERENCE

TOMAS MEDINA

CEO

Brand Export Philippines
contact no: 09178470357

BETH RAYA

Team Leader

contact no: 09617833777

KERRY ANN

Unit Manager

contact no: 09068086176

INSPIRO Relia

2019/11 - 2020/05

CSR

A customer service representative supports customers by providing helpful information, answering questions, and responding to complaints. They're the front line of support for clients and customers and they help ensure that customers are satisfied with products, services, and features.

White Palace Spa

2018/07 - 2019/01

Therapist

Is the manipulation of the body's soft tissues. Massage techniques are commonly applied with hands, fingers, elbows, knees, forearms, feet, or a device. The purpose of massage is generally for the treatment of body stress or pain.

Palau Royal Resort / Nikko Hotels
International / Palau

2017/05 - 2017/08

FO Receptionist

Receptionist is responsible for providing a friendly, welcoming and efficient service to all hotel guests, in line with the hotel's vision and values on customer satisfaction. The main purposes of the hotel reception area's staff are respond courteously to guests' requests, play a part in general running of the reception desk and help the General Manager to maintain a smooth room booking service.

Frontrow

2016/05 - 2017/01

Sales Associates

Sale's Associates are the first people costumers interact with when they enter in a retail setting. They provide information regarding services and products and answer any preliminary questions that customers may have. The major task of a Sale's Associates is to sell a company's products by advocating its good points. They are also responsible for ensuring that customers are aware of all the promotions that are going on at that particular time along with making sure that customers are led to their choice of product.

Forrest Spa

2015/07 - 2016/04

Therapist

Is providing the clients with guidance and information about techniques for postural improvement and stretching, strengthening, relaxation and rehabilitative exercises. Teach medical procedures or medical equipment use to patients. Perform therapeutic of soft tissues and joints. May assist in the assesment of range of motion and muscles and soft tissues of the body and provide treatment of medical conditions, injuries or wellness maintenance.

Obentou / Japan

2014/07 - 2014/10

Food Packer

Food Packers are responsible for preparing and packing food and drink products for distribution and sale.

Midz Bar and Lounge

2011/04 - 2011/10

Waiter

Take orders and serve food and beverage to patrons at tables in dining establishment. Check with customers to ensure that they are enjoying their meals and take action to correct any problems. Communicate with customers to resolve complaint or ensure satisfaction.

CERTIFICATE

Certificate of Completion

2023/04

Personal Survival Techniques (table A-VI/I-1)

Fire Prevention & Fire Fighting (table A-VI/I-2)

Elementary First Aid (table A-VI/I-3)

Personal Safety & Social Responsibilities
(table A-VI/I-4)