



# OSAMA ELSAFY

## Sales And Marketing Specialist

### About Me

"I work as a ,Marketer, and i have experience in sales .customer service. I am also a content creator on Soial Media, where I have gained many skills."



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EGYPT, ALEXANDRIA

### LANGUAGE

- English  80%
- arabic  100%
- Spain  5%

### EXPERTISE

- video editing
- Microsoft office
- SEO
- Google Analytics
- Social media strategy
- Marketing
- Copywriting
- writing skills
- photoshop
- video creator
- content creation

Driving License since 2014

### EXPERIENCE

#### Company Of Air Conditioners(elsafy Air) Marketing Marketer - sales 2014 - 2018

During my time at my brother's company, I worked as a marketer and achieved significant sales results. Additionally, I handled various tasks such as collecting payments from clients, scheduling appointments, resolving their issues, and addressing any complaints they had.

#### Habib store 2013 - 2014

I used to work as a mobile repair technician, solving customer problems. I possessed software skills that I utilized to effectively address and resolve issues.

#### 5G STORE 2018 - 2019

I have one year of experience working in both customer service and sales work as shop supervisor

#### Zafer Phone 2019 6 month

- Work as a sales and customer service
- Manage accounts and receive customer complaints

#### elgamal store 2020 9 month

- I work as an accessories seller and also repair mobiles
- I also do software and repair phones from faults

#### brgal company 2020 to 2023

The job: I owned a van and distributed accessories to merchants and stores.

Tasks: Negotiating prices and deals. Agreeing on deals and packages. Direct marketing of a new product. Writing invoices. Helping the customer put the goods on the wall. Selling to new merchants and stores and convincing them of the product.

### CURRENT WORK

I currently work as a marketer and customer service at I Can Read Academy -Dealing with customers and solving their problems. Direct marketing to the customer. Customer handle. Developing weekly and monthly plans. Dealing with social media. Social marketing. Making a daily report. Notifying appointments and decisions. Digital marketing. Creating ideas and working with a team to develop them

## HOBBIES

- **the hunt**
- **News**
- **Internet**
- **Meditation**
- **reading novels**
- **Self-education**
- **Swimming**
- **drawing**
- **filming&photography**

## EDUCATION

**Bachelor of Social work 2014-2018**

**Basics of digital marketing from Google 2019**

**Personal planning and goal achievement 2019**

## SKILLS SUMMARY

**Attention to detail and ability to  
solve problems efficiently**

**Motivated**

**Ability to work in a fast-paced  
environment and handle  
multiple tasks simultaneously**

**Excellent communication and  
interpersonal skills, both verbal  
and written**

**Convince the client**

**Time management**

**Design Process**

**Fast learner**

**Team player**