

## Contact

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- Sharjah,United Arab Emirates
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30-5-1988

UAE Driving License

# Soft Skills

- Communication skills
- Teamwork and collaboration
- Creativity and innovation
- Interpersonal skills
- Emotional intelligence
- Time management

## Expertise

- Customer Relationship Management
- Branch Enquiry & Complaint Handling
- Data Processing
- MS Office
- SAP System (FICO MODULE)
- Automated accounting system (ERP)

## Language

English	
Arabic	
Hindi	
Malayalam	

# SIBI Cherian

## Insurance&Sales

I am confident that this goal can be accomplished because I have a good history in the insurance sector and great analytical, research, and statistical skills. Years of working as an insurance underwriter for many organizations gave me crucial first-hand information and improved my ability to assess risks, manage records, draft policies, and make decisions. Continuous improvement as an insurance underwriter is one of my goals. Having stated that, I am sure that I will benefit the business.

## Experience

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### Accounts Assistant/ Business Development Executive Glowmax Automotive Repairs and Services I Kerala I India 2019 - 2021

- Prepared financial documents such as invoices, bills, and completed financial reports on a regular basis
- Collected payments whether in cash, cheques, card, or online transactions
- Processed all transactions effectively and timely
- Reconciled cash register towards the end of the day by balancing all cash, cheques, and card
- Performed financial transactions in a fast-paced environment to make customers happy
- Created all journal entries and vouchers e.g. payments and receipts
- Maintained the record of bills, invoices, and payments
  - Supported the team by successfully assisting with accounting tasks
- Maintained operational efficiency to ensure proper money handling practices
- Facilitated payment of invoices due by sending bill reminders and contacting clients

#### Insurance underwriter/ Business Development Executive

#### Al Qandeel Insurance services LLC | Muscat | Oman 2012 - 2019

- Issued policy documents as per the agreed terms and underwriting guidelines
- Underwrote products and policies within strict company guidelines
- Collected detailed information, proposal forms, and evaluated them based on the standard underwriting guidelines
- Used underwriting software to analyse the risk profile of the potential client
- Confirmed the completeness and accuracy of all information provided by the customer
- Identified the clients insurance needs
- Explained the coverage and benefits of the insurance policy
- Assisted the clients at the time of renewals, claims, and selling additional lines of coverage where applicable
- Secured new clients, generated new business, and maintained the highest level of customer service
- Maintained relationships with new and existing clients by calls, visits, and to ensure timely renewal
- Operated underwriting software and ensured policy files were properly maintained
- Prepared sales quotations and followed up with clients on potential sales
- Meet sales targets and prepared weekly and monthly sales reports and submitted to the management
- Reviewing and coordinating all related documents for passing endorsements such as name transfers, Geographical area of extensions, period extension and cancellations

## Education

#### **Bachelor of Commerce**

University of kerala

Diploma in Computariced Financial Management& Tally

## Achievements

- Increased the client base of the company by using diverse business solicitation methods.
- Generated extensive growth and exceeded the organization's strategic plan expectations for profit and growth.

## **Area of Expertise**

- Excellent supervisory and monitoring skills.
- High proficiency in analytical, statistical and mathematical evaluations.
- Solid working knowledge of MS Office with a strong level of proficiency in Excel
- Proven ability to quickly learn and use new technologies and tools.
- Astonishing team working and building skills.
- Capable of recognizing and analyzing problems and can arrive at the optimum solution.

## References

• Reference Will Be Provided As Per The Request.

## Declaration

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars

02-03-2023

SIBI Cherian