

RAIS HUSAIN Mobile No : +<u>91 8266819939</u> Email : <u>raisaligarian150@gmail.com</u> Location : <u>Aligarh ,Uttar Pradesh ,India</u>

### OBJECTIVE

-: Seeking a position that will benefit from my Sales experience, positive interaction skills and industry contacts where my twelve years' experience can improve the sales results.

# SKILLS

- -: Leadership,Client Acquisition, Client Retention, Team Management, Direct Marketing, Project Management, Public Relations, Territory Management, Pitch Creation, Problem Sensitivity, Customer Relationship Management (CRM), Advertising, Scheduling, Public Speaking.
- -: Proactive & Smart planner with expertise in strategic planning, data analytics, business analytics product management, online marketing & budget planning.
- -: Business Development, Hardware Trading, Sales & Marketing
- -: Computer: Proficient in Microsoft Word, Excel, Power Point, easily access internet.
- -: Personal skills: Good communication skills, good analytical skills, good convincing skills, good client handling skills.

## WORK EXPERIENCE

### **Cashier & Manager**

<u>Al- Falak Restaurant Aligarh</u>

<u>December 2019 - March 2020</u>

- -: Manage the team and workers.
- -: Make customers happy and fulfillment there needs.
- -: Excellent verbal communication skills with the ability to interact effectively with customers and staff.

### E-Commerce

#### Unigrr Technologies Pvt Ltd

#### August 2021- November 2022

-:Develop and maintain e-commerce website, including product catalog,checkout process and payment gateway integration.

- -: Manage customer service inquires and complaints.
- -: Develop and implement strategies to increase customer loyalty and retention.
- -:Manage inventory levels and order fulfillment processes.
- -:Create and manage content for websites, including product descriptions, blog post and other marketing materials.

### Assistant Manager

#### National Hand Loom Aligarh

#### December 2022- February 2023

- -: Insert customer and account data by inputting text based and numerical information from source documents within time limits.
- -: Compile, verify accuracy and sort information according to priorities to prepare source data for computer entry.
- -: Review data for deficiencies or errors, correct any incompatibilities if possible and check output.
- -: Research and obtain further information for incomplete documents.
- -: Apply data program techniques and procedures.
- -:Generate reports, store completed work in designated locations and perform backup operations.
- -: Scan documents and print files, when needed.
- -: Keep information confidential.
- -: Respond to queries for information and access relevant files.
- -: Comply with data integrity and security policies.
- -: Ensure proper use of office equipment and address any malfunctions.

### E-Commerce

#### Manav traders Pvt Ltd.

#### March 2023- till date

- -:Assisted with standards, technologies and practices for both business-to-business and business-to-consumer.
- -:Utilized basic understanding of relationships among market, promotion, customer service, user interaction, inventory control, shipping and ordering information.
- -: Processed, packaged and shipped orders accurately.
- -: Organized stock/warehouse space and maintained inventory.
- -: Portals handler of Flipkart, Amazon and others portals
- -: Consignment transfer to other warehouses.
- -: Pricing, location and stock changes.

### EDUCATION

- -: B.COM pursuing at SWAMI VIVEKANAND SUBHARTI UNIVERSITY MEERUT 2024
- -: Intermediate 2020, NIOS board, Aligarh, INDIA.
- -:High school 2018, CBSE board, INDIA.
- -: One year diploma in computer and stenography (DCST) from SISS institute of IT.

# PERSONAL DETA

Name	:	Rais Husain
Marital Status	:	Married
Nationality	:	Indian
Date of Birth	:	27-02-2002
Languages Known	:	English, Hindi,Urdu