

# **REYGIE ONOD ALAPAR**

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# **CAREER OBJECTIVE**

Prompt, efficient, and positive cashier with 6 years' professional experience and strong customer service skills. Friendly and solutions-oriented customer service representative with excellent communication skills and desire to positively represent a retail brand as a prominent member of a front-facing retail team. Hard worker with ability to multitask to complete daily tasks while helping customers.

#### **IT SKILS**

- G.O.L.D Java based software
- VISION Java based software
- Excel & Word

#### **PERSONAL DEATILS**

 Nationality : Philippine Marital status : Single : 07-07-1988 Date of Birth · Language known: English, Tagalog

### **EDUCATION**

Undergraduate

BS in hotel and restaurant management 2002-2004

Secondary.

- Agay national high school-2002-2006
- Elementary. Balang elementary school -1996-2002

## **PASSPORT DEATILS**

• Passport No: P8959362B • Issue Date : 15/02/2022 Expiry Date : 14/02/2032

• Visa Status : Employment visa

## **WORK EXPERIENCES**

#### **CASHIER**

**GRAND HYPERMARKET - DUBAI - MAY 2019 -2025 PRESENT** 

- · Scan goods and ensure pricing is accurate
- Accepting payments, ensuring all prices and quantities are accurate and proving a receipt to every customer.
- Count money in cash drawers at the beginning and end of shifts to ensure that amounts are correct and that there is adequate change.
- Track transactions on balance sheets and report any discrepancies.
- Redeem stamps and coupons
- Calculating and returning change for cash transactions
- Working with the team to meet store sales goals.
- Resolve customer complaints, guide them and provide relevant information.

#### CASHIER

TAPSI PLUS | PHILIPPINES AUG. 2015 - APRIL 2019

- Scanning and bagging items accurately and efficiently.
- Answering customer questions about products or services and providing recommendations based on customer needs
- Processing sales transactions and taking payments.
- Process returns and check to see if items are damaged.
- Reconciling cash drawers and sales receipts
- Responding to and resolving customer complaints and concerns

#### **SALES ASSOCIATE**

NESH FASHION- PHILIPPINES- APRIL 2013 - - DEC. 2014

- Maximize customer interest and sales levels by displaying products appropriately
- Monitor stock movement and consider markdowns, promotions, price changes, clear outs etc
- Analyze sales figures, customers reactions and market trends to anticipate product needs and plan product ranges/stock

## **DECLARATION**

I certify that the above are true and correct to the best of my knowledge and ability. If given a chance to serve you. I assure you that I will execute my duties for the total satisfaction of my superiors.