



# IRIS ANNE FRANCIA

## Career Objective

A result-oriented and ambitious sales associate with 2 years of expertise in a variety of customer service-focused settings. Adept at working effectively to achieve organizational objectives. Proven ability to thrive in a high-pressure culture. Effectively and efficiently achieve organizational goals in both group and independent environments. Motivated self-starter and creative problem-solver who works hard and loves challenges. Highly skilled in providing information regarding the products and services of the company. Skilled at finding solutions for customers that could truly help them with their accounts and problems. Very personable with a customer-focused demeanor. Outgoing and detail-oriented, proficient at building and maintaining professional relationships.

## Work Experience

### BRANDS FOR LESS (DUBAI)

*Cashier/Sales Associate*

- Processing sales transactions and taking payments
- Calculating the cost of products or services
- Calculating and returning change for cash transactions
- Maintaining adequate change denominations and requesting additional change
- Answering customer questions about products or services and providing recommendations based on customer needs
- Cross-selling and upselling products
- Reconciling cash drawers and sales receipts
- Reporting issues with equipment
- Working with the team to meet store sales goals
- Responding to and resolving customer complaints and concerns
- Processing layaways, returns and exchanges
- Maintaining clean and tidy checkout and merchandise areas
- Assisting in stocking and rotating merchandise
- Scanning and bagging items accurately and efficiently
- Staying up to date on merchandise promotions, advertisements and product information

2023

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2025

### CONTI'S BAKESHOP AND RESTAURANT

Contis at Robinson's Supermarket Store, Philippines  
**TON Assistant and Cashier** JULY 2022-FEB 2023

### 578 Emporium SuperMarket

General Trias Branch, Philippines  
**Sales Associate and Cashier** AUG 2020-MARCH 2022

### PizzaHut

Ayala Mall, General Trias Branch, Philippines  
**Waitress and Cashier** JAN 2020-JUNE 2020

+971-5638-72087

VISA UNTIL AUGUST 2025

irisannef0421@gmail.com

Baghlaf building B flat  
125 7th Floor, Deira  
Dubai

## Education

**Bachelor of Secondary  
Education Major in Filipino**

*At National College of Science and  
Technology*

2018-2020

## Personal Information

- STATUS - Single
- HEIGHT- 5'1
- WEIGHT-120 lbs.
- Nationality - Filipino

## Expertise

Sales Retail  
Point of Sales  
System  
Commitment and  
Attention to detail

Customer service skills,  
patience and tact.  
The ability to be calm  
and well organised,  
even when working  
under pressure.

## Language

English      Tagalog

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