



# ANNA MARIE A. LOPEZ

## OBJECTIVE

An independent innovative and hardworking customer service/sales representative that acquired relevant experience in many aspects of industry, seeking opportunity for which I can utilize my skills and experience to achieve company goals and further advance my career.

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✉ kelpiebes\_021381@yahoo.com

📍 Santo Tomas, Batangas

## EDUCATION

**Western Tayabas High School**  
Secondary  
1995-1998

**Saint Louis College of Valenzuela**  
Associate of Computer Technology  
1998-2000

**National Academy, Dubai, UAE**  
Teacher's Assistant  
May 30, 2020 - August 22, 2020

## PERSONAL DATA

Date of Birth : Feb 13, 1982

Gender : Female

Marital Status : Single

Nationality : Filipino

Driving License : N02-23-029917  
Philippines

## SKILLS

- Team Work
- Communication
- Adaptable
- Work Under Pressure

## LANGUAGES

English  
Filipino

## WORK EXPERIENCE

**Etihad Airways | Customer Service/Ground Staff**  
Dec 2015 - Feb 2019

**Royal Prime Real Estate Brokers | Property Consultant**  
Jan 2014 - 2015

**Qasayed Readymade LLC | Sales Representative**  
Jan 2014 - Dec 2015

**Eastern Manpower Supply & Services | Document Controller**  
Jan 2011 - Sep 2013

**Silver Sign Rent A Car | Reception Clerk**  
Jan 2010

**Arvilla Spa & Fitness | Physical Therapist**  
Jan 2010

**Astoria Cafe & Restaurant Limassol | Sales Clerk**  
2008

**Fill Spin Manufacturing Industry | Laboratory Checker**  
2005 - 2007

**Blue Resort Philippines | Physical Therapist**  
2003 - 2005

## CERTIFICATIONS & TRAININGS

- Nadia Training Institution Abu Dhabi UAE
  - MS Office
  - Secretarial Course
  - Basic Management Skills
- Ground Staff Best Customer Service-Aviation Industry
- Training & Seminars - Using other Airline Systems
- Training & Seminars - Physiotherapist & Reflexology