



# Yaseen Muhammad

Retail Specialist

## CONTACT

### Phone

971588592108

### Email

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### Address

Al-satwa dubai uae

### passport no

RX6806501

### Visa Status

Visitor

## SKILLS

- Cash Handling
- Point-of-Sale (POS) Systems
- Attention to Detail
- Math Skills
- Customer Service
- Time Management
- Multi-Tasking
- Product Knowledge
- Conflict Resolution
- Sales Skills
- Customer Engagement
- Communication
- Problem-Solving
- Merchandising
- Negotiation
- Team Collaboration
- Adaptability
- Data Entry

## PROFILE INFO

Experienced Retail Specialist with a passion for enhancing the customer shopping journey. Proficient in inventory management, visual merchandising, and sales strategies. Adept at driving revenue growth through product knowledge and customer engagement. Strong leadership and organizational skills. Ready to contribute to a dynamic retail team's success.

## EXPERIENCE

2021 - 2023

Imtiaz Supermarket

### Customer Sales Representative

- **Product Knowledge:** Develop a deep understanding of the supermarket's product offerings, including knowledge of pricing, features, and benefits of various products.
- **Sales and Upselling:** Actively engage with customers to promote sales, special offers, and promotions. Suggest complementary products or alternatives to increase sales.
- **Handling Inquiries:** Answer customer inquiries about product details, availability, and pricing. Be prepared to explain product features and benefits.
- **Stock Check:** Check inventory levels to confirm product availability and provide customers with accurate information.
- **Inventory Control:** Assist in monitoring and replenishing stock on shelves, report any discrepancies or out-of-stock items to the inventory team.
- **Team Collaboration:** Work collaboratively with other store employees, including cashiers, stock clerks, and management, to provide a seamless shopping experience.

2020 - 2021

Al Khifaya Supermarket

### Cashier

- **Customer Checkout:** Ring up customer purchases accurately and process payments.
- **Cash Handling:** Handle cash, credit cards, and electronic payments securely.
- **Bagging:** Properly bag items, ensuring they are handled with care.
- **Receipts:** Provide customers with receipts and change.
- **Price Checks:** Assist with price checks and inquiries.
- **Returns:** Process product returns and exchanges.
- **Maintain Cleanliness:** Keep the checkout area tidy.
- **Customer Service:** Provide friendly and efficient customer service.
- **Security:** Be vigilant for theft or suspicious activity.
- **Accuracy:** Ensure cash register balances at the end of the shift.

## EDUCATION

2018 - 2020

Matric

World learning grammer  
school

2020 - 2022

Intermediate

Abdullah haroon college

## LANGUAGE

English

Urdu

Hindi