



MOHAMMED FAIZAL

Inventory Controller

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SUMMARY

Motivated and resourceful professional with a proven track record in inventory control, warehouse management and logistics coordination, seeking a Inventory Controller role. Committed to ensuring operational excellence through strategic planning, efficient inventory control, and compliance with safety and quality standards. Demonstrates expertise in optimizing warehouse layouts, implementing advanced management systems, and leading cross-functional teams to achieve organizational goals. Adept at developing cost-effective solutions, improving supply chain efficiency, and maintaining high customer satisfaction levels.

WORK EXPERIENCE

Feb 2021 – Present

Inventory Controller and Logistics Coordinator

Al Hajis Perfumes Llc | Dubai, UAE

- Strategically manage warehouse in compliance with company's policies and vision oversee receiving, warehousing, distribution and maintenance operations.
- Setup layout and ensure efficient space utilization.
- Adhere to all warehousing, handling and shipping legislation requirements.
- Manage stock control and reconcile with data storage system produce reports and statistics regularly (IN/OUT status report, dead stock report etc.)
- Hands on experience with warehouse management software and databases.
- Coordinating the logistics of purchase orders, stock transfers, deliveries, tagging and processing.
- Forecasting supply and demand requirements to ensure stock availability.
- Tracking inbound and outbond orders to prevent overstocking and out of stock.

Jan 2020 – Dec 2020

Customer Success Analyst

CabDost Private Ltd | Bangalore, India

- Carried out daily duties with accuracy and efficiency.
- Learned and applied new skills to improve task efficiency and productivity.
- Successfully completed tasks within tight deadlines.
- Enhanced customer satisfaction by resolving issues promptly.
- Delivered targets with accuracy and precision while maintaining a friendly and professional approach.

Aug 2017 – Nov 2019

Travel Consultant

New Calicut Travels | Mumbai, India

- Created and shared detailed travel itineraries.
- Addressed client questions and complaints with creative, effective solutions.
- Conducted professional and polite client communications to maintain high service standards.
- Advised clients on visa processes and travel safety.
- Confirmed client payments before initiating bookings

EDUCATION

- Bachelor of Commerce (Finance) | Mangalore University | 05/2014 – 06/2017

KEY SKILLS

Professional Skills: Inventory Management, Shipping and Receiving, Material Handling, Logistics Coordination, Warehouse Software Proficiency (WMS, ERP), Quality Control, Supply Chain Knowledge, Space Optimization, Order Fulfillment, Safety Compliance, Cycle Counting and Auditing, KPI Tracking

Soft Skills: Communication Skills, Leadership and Team Management, Critical Thinking, Attention to Detail, Adaptability, Conflict Resolution, Multitasking, Decision-Making, Collaboration, Stress Management, Customer Service Orientation, Organizational Skills, Emotional Intelligence, Goal-Oriented Mindset, Work Ethic.

Software proficiency: Microsoft office, Tally ERP-9.

Languages: English: Proficient (C2), Hindi: Fluent, Malayalam: Fluent, Kannada: Native, Tamil: Fluent