

ABOUT ME

I am driven to secure a challenging role within a dynamic professional organization, where my commitment to continuous self-improvement and excellence shines through in every task I undertake. My approach is characterized by sincere hard work, unwavering dedication, and a steadfast commitment to not only meet but exceed expectations. My ultimate goal is to contribute significantly to the organization's development and to advance alongside it, fostering mutual growth and success.

SKILLS

SOFTWARE TESTING: QTP & SELENIUM

PHP PROGRAMMING

MS OFFICE/WORD

BASIC OPERATION

INTERNET & EMAIL

TEAM WORK

WORK ETHIC

ANALYTICAL SKILLS

LEADERSHIP QUALITY

DECISION-MAKING

TIME MANAGEMENT

SELF-MOTIVATED

PROBLEM SOLVING ABILITY

HARDWORKING

POSITIVE ATTITUDE

HONESTY

LANGUAGES

ENGLISH

MALAYALAM

HINDI

MANUS

TECHNICAL SUPPORT ENGINEER

Alappuzha, Kerala, India, Alappuzha, 688561, India

+91 9400140955

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WORK EXPERIENCE

DISTRICT INDUSTRIES CENTRE
Oct 2019 - Present

Technical Support Engineer

- Tools used: Kswift (Kerala Single Window Interface For Fast & Transparent Clearance).
- Report to General Manager, of the respective District Industries Centres.
- Monitor the progress of applications received through KSWIFT.
- Co-ordinate with the Core Team and IPFC officials at District Levels.
- Actively conduct site visits to stakeholder Departments.
- Regularly visit the entrepreneurs who have reported issues while using KSWIFT.

DIYA SYSTEMS
Mangalore
Dec 2018 - Present

L1 Admin

- Tools used: cPanel, CPM, MySQL, Php.
- Discovered & rectified bugs on website & production e-mail server.
- Interacting with clients & other teams to provide assistance.
- Keep employee records (physical and digital).
- Maintain a filing system for data on customers and external partners.

ALIGNMINDS TECHNOLOGIES
Tripunithura
Dec 2016 - Present

Software Engineer

- Database: MySQL, SQL Server.
- Project: Apache Software.
- Framework: PHP, C++, C, CodeIgniter, Yii2, Eclipse.
- Developing and directing software system validation and testing methods.
- Directing our software programming initiatives.
- Overseeing the development of documentation.
- Working closely with clients and cross-functional departments to communicate project statuses and proposals.
- Analysing data to effectively coordinate the installation of new systems or the modification of existing systems.
- Managing the software development lifecycle.
- Monitoring system performance.
- Communicating key project data to team members and building cohesion among teams.

TAMIL

HOBBIES

SONGS,TRAVELLING,SOCIAL
NETWORKS

PERSONAL DETAILS

Date of birth
16 Dec 1990

Nationality
Indian

Marital status
Married

EDUCATION

COLLEGE OF
ENGINEERING AND
MANAGEMENT,
PUNNAPRA
2013

BTECH (Computer Science Engineering)

MARIA
MONTESSORI
SENIOR SECONDARY
SCHOOL
Ambalappuzha
2009

Higher Secondary

MARIA
MONTESSORI
SENIOR SECONDARY
SCHOOL
Ambalappuzha
2007

SSLC