

# SAROJ TAMANG

Barista/Cashier/Cook Helper

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United Arab Emirates

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## EXPERIENCE

### Barista

#### Chiya Adda

11/2019 - 05/2022 Kathmandu, Nepal

- Recommended products based on solid understanding of individual customer needs and preferences.
- Created wide variety of hot and cold drinks in average shifts with consistently positive customer satisfaction scores.
- Cleaned counters, machines, utensils, and seating areas daily.
- Maintained and operated espresso machines, blenders, commercial coffee brewers, coffee pots, and other equipment.

### Cashier

#### Chiya Adda

11/2019 - 05/2022 Kathmandu, Nepal

- Welcomed customers and helped determine their needs.
- Set up new sales displays each week with fresh merchandise.
- Used POS system to enter orders, process payments and issue receipts.
- Counted money in cash drawers at beginning and end of shifts to maintain accuracy.

### Cook Helper

#### Chiya Adda

11/2019 - 05/2022 Kathmandu, Nepal

- Assisted cook in preparation of food by cutting, chopping and marinating meats, vegetables and garnishes.
- Labeled and stored all food items correctly and checked expiration dates routinely.
- Cleaned and sanitized dishes and utensils, consistently keeping adequate supplies on hand for expected customer loads.

## EDUCATION

### Certificate Of Higher Education

#### Arunodaya Higher Secondary School

03/2006 - 03/2019

## SUMMARY

Experienced Barista with wide range of coffee and tea knowledge. Successfully serves customers in high-traffic coffee shops. Superior customer service skills and commitment to product quality and operational efficiency. Friendly Barista with great people skills and sales experience. Dedicated to creating personalized customer experiences while offering expertise in coffee production, and preparation. Strong knowledge of roasting and brewing, with enthusiasm for promoting sustainable and fair-trade coffee.

## SKILLS

Beverage Preparation

Latte Art

Foam Art

Coffee Brewing

Menu Memorization

Ordering Procedures

Smoothie Making

Customer service

Teamwork And Collaboration

Cash Handling

Sales Expertise

Food Running

Sandwich Preparation

Food Preparation And Safety

## LANGUAGES

English

Hindi

Nepali