



Muhammed Rasid

CUSTOMER RELATIONSHIP OFFICER



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Fareej tower,near al ghubaiba bus station, Bur dubai



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About Me

To obtain a challenging position in forward looking companies for utilizing my skills and abilities that offers professional growth while being resourceful, innovative and flexible. I want to be creative , learning and contributing towards the success of the company.

Education

10th SSLC KERALA
government highschool pandikkad 2012 - 2013

PLUS TWO (Board of HSE,kerala)
government higher secondary school pandikkad 2013 - 2015

DIPLOMA
(Civil engineering)
MEI engineering college wandoor 2015 - 2017

Skills

Proficient in effective communication with exceptional interpersonal skills, adept at managing diverse situations and resolving customer inquiries.

Handle incoming walk-in customers, phone calls, appointments and messages. Address customer' needs and concerns efficiently and effectively to turn unhappy customers into return guests. Build rapport and establish good relationships with customers to ensure customer retention.

Personal details

Guardian Name : Sulaiman
Date of birth :16/09/1997
Gender : Male
Religion : Islam
Nationality : Indian
Marital Status : Single

Work experience

CUSTOMER SERVICE AND RELATIONSHIP OFFICER

MUTHOOT MICROFIN LIMITED (malappuram, pandikkad, kerala)

3 years experience in MUTHOOT MICROFIN LIMITED as a customer relationship officer

Customer service
Document clearing
Data analysis
Data entry
Loan disbursement (Gold,vehicle)
Cash counter managing

CUSTOMER SERVICE AND RELATIONSHIP OFFICER

MAX VALUE NBFC (malappuram, pandikkad, kerala)

1 year experience in MAX VALUE (NBFC) as a Office assistant and Customer registration officer
Customer service
Data analysis
Documents clearing

CASHIER & Customer Relationship Officer

AL MADINA HYPERMARKET ,SAPPHIRE MALL , DIC , DUBAI

1year experience as a cashier and sales executive in various department and customer relationship in AL MADINA HYPERMARKET, sapphire mall, dic ,DUBAI

Language

ENGLISH
HINDI
MALAYALAM
TAMIL

Declaration

I HEREBY DECLARE THAT THE ABOVE FURNISHED STATEMENTS ARE TO THE BEST OF MYKNOWLEDGE.

Name : Muhammed rasid
Date :