



ROSHAN SHAHI

PROFESSIONAL SUMMARY

Reliable sales associate with strengths in inventory management, training and customer service. Friendly, knowledgeable and hard-working team player. Proven success in satisfying sales objectives and securing repeat patronage.

Experienced retail professional with focus on delivering exceptional customer service and driving sales. Enhance customer engagement through strong communication skills and deep understanding of product knowledge. Consistently meet sales targets by employing effective merchandising techniques and creating welcoming store environment.

SKILLS

- Pricing and markdowns
- Brand understanding
- Product display setup
- Stock management
- Visual merchandising
- Order fulfilment
- Barcode scanning
- Confident communicator
- Stock replenishment
- Computer literate

WORK HISTORY

April 2022 - November 2023

Saleways department store - Retail sales associate, Pokhara

- Conducted inventory checks to ensure stock accuracy.
- Promoted loyalty schemes to customers, enhancing brand loyalty.
- Boosted store reputation with excellent customer service skills.
- Maintained tidy sales floor to enhance shopping experience.
- Assisted in visual merchandising, improving shop floor appeal.
- Managed stock levels for optimal store performance.
- Maintained display and organisation of department based on visual merchandising guidelines.
- Updated product labelling and pricing to reflect discounts and offers.
- Worked closely with stock team to guarantee product availability and meet client requests.

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Dubai

07/04/1995

Nepalese

EDUCATION

SLC
Paschimanchal higher secondary school, Pokhara-09, Kaski

LANGUAGES

English B1
Intermediate
Hindi B2
Upper intermediate