

CURRICULUM VITAE

PERSONAL DETAILS

Name : REHEMAH MBABAZI
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Mobile No : +971 589145042
Nationality : Ugandan
Passport No : B1507522
Gender : Female
Date of Birth : 03/ 04/ 1994
Visa Status : Employment Visa/ Cancelled visa
Address : Abu Dhabi UAE



POSITION: SALES ASSOCIATE / CUSTOMER SERVICE

Objective

Experienced Retail **Sales Associate** who oversees the planning of product ranges sales and stock plans with vendors and buyers. Excels at managing visual product displays to maximize sales and customer interest. Specializes in the analysis of sales during previous seasons to predict upcoming trends. **Available to join immediately.**

Work Experience

COMPANY: Majid AL Futtaim Hypermarket LLC- Dubai
POSITION: Sales & Customer Service
DURATION: 2 Years

COMPANY: KING FAHAD EXCHANGE – Uganda
POSITION: Sales & Customer Service
DURATION: 1 Years

COMPANY: SIMBA TELECOM – Uganda
POSITION: Customer Service
DURATION: 2 Years

Duties

- Greeting and receiving customers in a welcoming manner.
- Serving customers by helping them select products.
- Driving sales through engagement of customers, suggestive selling, and sharing product knowledge.
- Responding to customers' questions.
- Directing customers by escorting them to racks and counters.
- Providing outstanding customer service.
- Documenting sales by creating or updating customer profile records.
- Managing financial transactions.
- Processing payments by totalling purchases, processing checks, cash, and store or other credit and debit cards.
- Alerting management of potential security issues.
- Assisting with inventory, including receiving and stocking merchandise.
- Keeping clientele informed by notifying them of preferred customer sales and future merchandise of potential interest.

Personal Skills

- Good Listening skills
- Excellent customer service
- Meeting sales goals
- Selling to customer needs
- Product knowledge
- People skills
- Dependability
- General math skills
- Job knowledge

Key Skills

- Am Quick and Flexible
- Good at Guest Relations.
- Customer service Training.
- Good Public Relation-Customer care.
- Respective of other people's religion and culture.
- Hard working and good communication skills.
- Ability to work under minimum supervision.
- Physically fit and able to walk around for long periods as well as do lifting

Academic Qualifications

- High School Certificate of Education – Uganda

Language

- ✓ English
- ✓ Arabic – Basic

Declaration:

I hereby declare that the information is true to the best of my knowledge and belief and nothing has been concealed or distorted.

REHEMAH MBABAZI