



JAYANI NILUSHIKA

SALES ASSOCIATE

PROFILE INFO

Sales associate with 5 years of experience in retail environments. Recognized for ability to communicate with customers and provide exceptional service that ensures client retention and positive feedback. Proven ability to increase sales through upselling techniques as well as implement additional processes that drive profitability.

CONTACT

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Al badaa, Dubai, UAE

EDUCATION HISTORY

GCE Advanced level examination 2016 - 2018

Aquinas collage - certificate in english

WORK EXPERIENCE

Ghassan aboud group - Grandiose 2022-2024

Sales associate

- Greet and assist customers in a friendly and professional manner.
- Provide product knowledge and recommendations to meet customer needs.
- Process sales transactions accurately using the point-of-sale (POS) system.
- Handle customer inquiries, complaints, and returns efficiently.
- Maintain store cleanliness and organize merchandise displays.
- Restock shelves and ensure proper inventory management.
- Meet or exceed sales targets and contribute to team goals.
- Assist in promotional activities and special sales events.
- Stay updated on product features, pricing, and industry trends.
- Follow company policies and procedures to ensure a smooth sales process.

Ajman markets cooperative society 2019 - 2022

Sales associate

- Greet customer and provide excellent customer service.
- Assisted customers, providing product recommendations and ensuring a positive shopping experience.
- PProcessing transactions accurately using cash registers and POS system.
- Maintain cleanliness,organized displays, and ensured merchandise was properly stocked.
- Process payments, issue receipts, and manage cash/card transactions.
- restock shelves and ensure proper product labeling.